

Optimizing Treatment Planning Process in Clinical Environment with Lean Six Sigma

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Outline:

1. Introduction to Lean Six Sigma
2. Planning goal
3. Influence of upstream and downstream operations
4. Reduction of delay between planning steps
5. Optimizing planning process itself



What is the Study Subject

- Clinical Environment like community hospital
 - ◆ Routine clinical service mainly, min unusual treatment
 - ◆ Favor more towards efficiency
 - ◆ Work assignment change, like dosimetrist contour OAR
 - ◆ Min physics support, commissioning done by 3rd party
 - ◆ Min IT support, like API scripting, admin right, policy for remote desktop/remote assistant
- Paperless environment with EMR
 - ◆ data in digital format with image, plan, treatment record, RT image, etc.

What is the Study Subject

- Reality Facing
 - ◆ On Tx Patients doubled from 30+ to 60+, 3 Linac in 2 Sites,
 - ◆ HDR APBI&GYN every day
 - ◆ Plan modification required frequently
 - ◆ IMRT QA low pass rate, especially SBRT/SRT
 - ◆ Chart Check/IMRT QA till late night, even weekend
 - ◆ Postpone Tx starting date frequently

What is the Study Subject

- Tools available
 - ◆ TG-100 Risk Analysis for **quality/safety**
 - ◆ Process Map
 - ◆ FMEA (Failure mode and effects analysis)
 - ◆ Fault Tree
 - ◆ Lean Six Sigma for **consistency/efficiency**

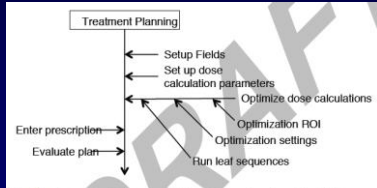


Fig. B.2. Treatment planning segment from a process tree describing IMRT process

What is Lean Six Sigma

- Lean Six Sigma is a methodology that relies on a collaborative team effort to improve performance by systematically removing **waste**;
- Waste is any step or action in a process that is not required to complete a process successfully (also called “**Non Value-Adding**”)
- Same goal to seek to eliminate waste and create the most efficient system possible
- Different approaches to identify the root cause of waste.
 - ◆ Lean practitioners believe that waste comes from **unnecessary steps** in the production process that do not add value to the finished product
 - ◆ “We will not put into our establishment anything that is useless” by Henry Ford
 - ◆ Six Sigma proponents assert that waste results from **variation** within the process.

What is Lean Six Sigma

- 8 kind of wastes in Lean, acronym "DOWNTIME"
- Defects = Products or services that are out of specification that require resources to **correct**
- Over production = Producing too much of a product before it is ready to be sold
- Waiting = **Waiting** for the previous step in the process to complete
- Non-Utilized Talent = Employees that are **not effectively engaged** in the process
- Transportation = Transporting items or information that is not required to perform the process from one location to another
- Inventory = Inventory or information that is sitting **idle** (not being processed)
- Motion = People, information or equipment making unnecessary motion due to workspace layout, ergonomic issues or searching for misplaced items
- Extra processing = Performing any activity that is **not necessary** to produce a functioning product or service

What is Lean Six Sigma

- Identified waste/variation, agree with other's experience
 - ◆ Need for plan modifications --- Defects
 - ◆ Products or services that are out of specification that require resources to correct
 - ◆ Delays in physician contouring --- Waiting, Inventory
 - ◆ Waiting for the previous step in the process to complete
 - ◆ Inventory or information that is sitting idle (not being processed)
 - ◆ Delayed IMRT QA --- Non-Utilized Talent
 - ◆ Delays in Plan/Chart checks --- Waiting, Inventory
 - ◆ Extra Paperwork --- Extra processing
 - ◆ Performing any activity that is not necessary to produce a functioning product or service

Potters L, Kapur A: Implementation of a "No Fly" safety culture in a multicenter radiation medicine department; Pract Radiat Oncol. 2012 Jan-Mar;2(1):18-26

Planning Goal --- "Value"

- Efficient
 - ◆ Benchmarked by turn around time
 - ◆ Real working time and dead time
- High Quality
 - ◆ Benchmarked by dose constraint
 - ◆ Isodose distribution
- Error Proof
 - ◆ Benchmarked by mistakes, incident and near-miss
 - ◆ Find known error easily
 - ◆ **Known error check list**
 - ◆ **Incident report system and periodic review**
 - ◆ System wide reminder/alert on error prone scenario
 - ◆ **Prone or Feet-first patient → shift direction**
 - ◆ **Couch kick → collision**

What is the Study Range

- Simulation
 - ◆ Start from simulation scheduling
- Planning
 - ◆ All steps include physics check and patient specific QA
- Treatment
 - ◆ End after first day of treatment

What is Lean Six Sigma

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Influence of upstream operations

- Simulation
 - ◆ Simulation request need to be clearly documented
 - ◆ Adequate personnel to cover like 4D, SRS/SBRT
 - ◆ Adequate equipment for simulation like spare vacuum bag
 - ◆ When unusual cases identified in simulation, notify physicist/dosimetrist early to be prepared.

Influence of upstream operations

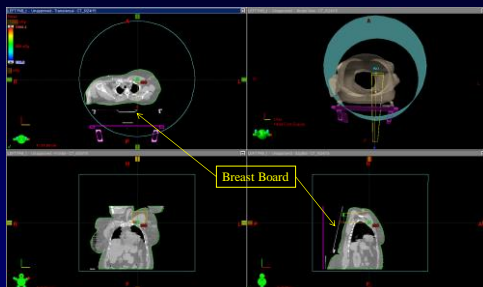
- Check list for Simulation **Variations**
 - ◆ Metal artifact: like prosthesis, breast expander, dental filling
 - ◆ Dose limiting: pacemaker/ICD, fetus, gonad
 - ◆ Electron: small field, large oblique angle, extended SSD, backscatter for keloid
 - ◆ Breast: Flash, breast expander
 - ◆ Nose/extremities: water, rice, bolus
 - ◆ Simulation mistake: arm in beam, non-bladder control, excessive gas in rectum, object on patient, accessory/setup error
 - ◆ Indexer, respiration belt clipper
 - ◆ Recon cutoff like heavy patient
 - ◆ Patient setup off-center: collision


Influence of downstream operations

- Treatment delivery Variation
 - ◆ Gantry clearance, especially with couch kick
 - ◆ CBCT clearance
 - ◆ Electron cone clearance
 - ◆ Schedule linac simple sim in additional CT sim
 - ◆ In-consistent setup
 - ◆ Same immobilization device between sim and treatment
 - ◆ Couch kick minimization
 - ◆ **Larger PTV margin for couch kick**
 - ◆ Treatment MU/Time
 - ◆ Non-SRS mode has max 999 MU limit
 - ◆ Tx time is not enough for arc patient
 - ◆ Exact Couch side rail/bar
 - ◆ Rail-in affect AP/PA KV imaging
 - ◆ Rail-in give more room for rail-free arc
 - ◆ Gantry angle sorting
 - ◆ Sort KV setup fields/CBCT, 90 deg difference
 - ◆ Sort MV treatment fields
 - ◆ 179.9 or 180.1 instead of 180.0

Collision Detection

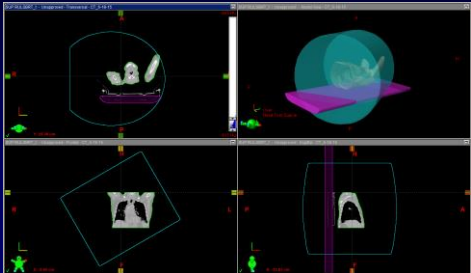
- Collision free zone technique
 - ◆ Detection during planning
 - ◆ Change beam setup to avoid potential collision
 - ◆ Breast case: PAB field collide with couch.






Collision Detection

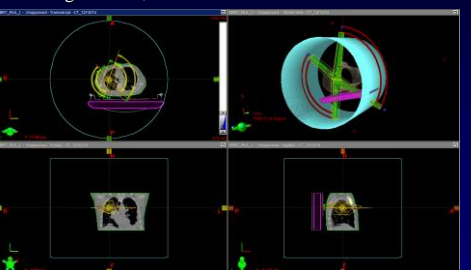
- Collision free zone technique
 - Detection during planning
 - Change beam setup to avoid potential collision
 - Lung case: Couch 30, Gantry 179-181; change to Arc 0-181 to avoid collision






Collision Detection

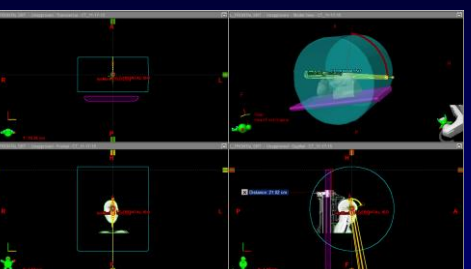
- Collision free zone technique
 - Detection during planning
 - Change beam setup to avoid potential collision
 - Lung case: Couch 0, collision with couch, due to shift right in sim; reduce Arc 20-130 to 20-65





Collision Detection

- Collision free zone technique
 - Detection during planning
 - Change beam setup to avoid potential collision
 - Brain case: Couch 90, gantry 20-100; change to 20-90 to avoid collision



What is Lean Six Sigma

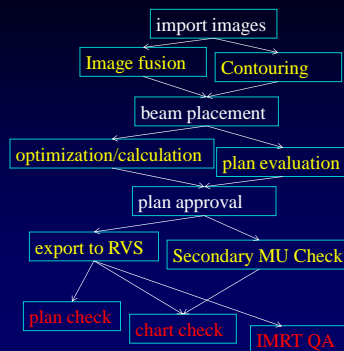
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 - ◆ **Delays in physician contouring --- Waiting, Inventory**
 - ◆ Delayed IMRT QA --- Waiting, Inventory
 - ◆ Delays in Plan/Chart checks --- Waiting, Inventory
 - ◆ Extra Paperwork --- Extra processing

Planning workflow

Sequential

1. import images
2. Image fusion
3. Contouring
4. beam placement
5. dose optimization
6. plan evaluation
7. plan approval
8. export to RVS
9. Secondary MU Check
10. plan check
11. chart check
12. IMRT QA

Parallel/overlapping



Reduction of delay between planning steps

- Contour
 - ◆ Wait for image import for contour
 - ◆ **1st priority task for dosimetrist**
 - ◆ Wait for Dx image for fusion
 - ◆ **Most OAR can be contoured without fusion**
 - ◆ No time (too much time needed)
 - ◆ Automatic contour (smart seg, model based, autoseg with SPICE)
 - ◆ Resident contour/Attending review
 - ◆ **Dosimetrist OAR/Attending GTV**
 - ◆ **Dedicated/blocked time for MD contouring**
 - ◆ Remote contour
 - ◆ Citrix
 - ◆ **Remote desktop to resume work easily**
 - ◆ Forgot
 - ◆ Communication/Reminder

Reduction of delay between planning steps

- Plan approval
 - ◆ Plan quality deficient (Constraint not met)
 - ◆ Automatic plan quality analyze with DVH
 - ◆ Communicate early, like half way of planning
 - ◆ No time (too much time needed)
 - ◆ Automatic plan quality analyze with DVH
 - ◆ Remote review anywhere
 - Citrix/Remote desktop/Remote Assistance
 - MD shares same screen with dosimetrist to evaluate and approve plan
 - ◆ Forgot
 - ◆ Communication/Reminder

Reduction of delay between planning steps



- Communication
 - ◆ QCL – limited to responsible person
 - ◆ Global patient process status like dashboard
 - ◆ in-time notification
 - ◆ EMR connect to email system, outlook
 - ◆ External script or manually to send email
 - ◆ External script or manually to send sms text message
 - ◆ Notify repeatedly
 - ◆ Phone Call
 - ◆ Face to face talk to the responsible person

Reduction of delay between planning steps

- Dashboard to tracking plan status
 - ◆ Hardware On the Wall
 - ◆ 3rd party software
 - ◆ EMR/RVS

SRT/SRT	Name	CT date	Area	Drug Rec Date	To Date
11/17	BRUN	11/17/17	BRUN	11/17/17	11/17/17
11/18	BRUN	11/18/17	BRUN	11/18/17	11/18/17
11/19	BRUN	11/19/17	BRUN	11/19/17	11/19/17
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Patient	Plan Name	Task	Comment	Instructions	Actual Date
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12/31/17	12/31/17	12/31/17	12/31/17	12/31/17	12/31/17

Reduction of delay between planning steps



- Dashboard to tracking plan status
 - ◆ Hardware On the Wall
 - ◆ 3rd party software
 - ◆ Tracking plan status
 - ◆ Store process information
 - ◆ Streamline workflow
 - ◆ Increase in efficiency
 - ◆ Improving patient safety by allowing more time for quality assurance processes
 - ◆ EMR/RVS
 - ◆ Care Path
 - ◆ QCL

1. D DiCostanzo, S Thompson, J Woodland, N Gupta and A Ayan, MO-F-CAMPUS-T-02: An Electronic Whiteboard Platform to Manage Treatment Planning Process; Med. Phys. 42, 3572 (2015)
2. S Laub, M Dunn, G Galbreath, S Gans and M Pankuch; MO-D-213-01: Workflow Monitoring for a High Volume Radiation Oncology Center; Med. Phys. 42, 3553 (2015)

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 - ◆ Need for plan modifications --- Defects
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Reduction of delay between planning steps

- QA
 - ◆ Secondary check fail check list
 - ◆ Ref point outside of PTV, close to field edge or skin
 - ◆ Equivalent path length
 - ◆ High gradient area
 - ◆ Low dose region
 - ◆ Flash
 - ◆ Heterogeneity interface like lung/bone
 - ◆ Artifact
 - ◆ IMRT QA

Bayhealth

Reduction of delay between planning steps

■ QA

◆ Secondary check fail

Photon

Patient Name: [REDACTED] Patient ID#: 001281583

Calculation Name: COS_PHYD

Comments:

Point Name				Point Name			
Coordinates (X, Y, Z)				Coordinates (X, Y, Z)			
(-0.06, 11.05, 0.06)				(0.76, 0.00, 30.1)			
Total Dose (cGy)				Total Dose (cGy)			
12.0				10.0			
RTD Calculated Dose (cGy)				RTD Calculated Dose (cGy)			
12.0				10.0			
Percent Difference				Percent Difference			
-0.4%				-0.4%			

IMRT

Patient Name: [REDACTED] Patient ID#: 001281583

Calculation Name: COS_IMRT

Comments:

Point Name				Point Name			
Coordinates (X, Y, Z)				Coordinates (X, Y, Z)			
(-0.06, 11.05, 0.06)				(0.76, 0.00, 30.1)			
Total Dose (cGy)				Total Dose (cGy)			
12.0				10.0			
RTD Calculated Dose (cGy)				RTD Calculated Dose (cGy)			
12.0				10.0			
Percent Difference				Percent Difference			
-0.4%				-0.4%			

Bayhealth

Reduction of delay between planning steps

■ IMRT QA

◆ ~20% IMRT fail with 95 pass rate with 3% 3mm criteria

◆ Mostly SBRT/SRT

◆ Difficult Plans

◆ High modulation

◆ Physicist hesitate to do IMRT QA, which cause delay

◆ Even introduced different workflow

◆ Export plan fields first for IMRT QA

◆ If pass, plan approval, export document, chart check

Bayhealth

Reduction of delay between planning steps

■ QA

◆ IMRT QA Check list

◆ Check printout/GUI


- Wrong patient, plan, QA plan, QA dose export
- Wrong Calibration file, energy and cal date
- Wrong criteria, Gamma/absolute, 3%, 3mm

◆ 10x10 standard field

- Wrong setup
- Laser off
- Output drift


◆ Standard plan delivery

- MLC calibration
- MLC QA



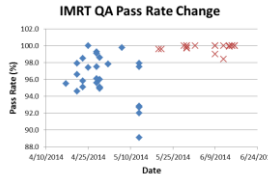
Reduction of delay between planning steps

- Trouble shooting steps
 - Array cal
 - Absolute cal
 - Anglar cal
 - Arc vs. IMRT
 - Sliding window vs. step and shoot
 - Composite vs. Per beam
 - Modulation vs. Static fields
 - 10x10cm static
 - Chamber vs. diode



Reduction of delay between planning steps

- QA
 - IMRT QA fail
 - Limit segment size, MU
 - Tune-up commissioning model
 - Optimize dosimetric leaf gap
 - Make up missing output factor for small field size



Dosimetric Data


Machine: TrueBeam
Energy: 6X

Material	Parameter	Value
BL1	Transmission Factor	0.000000
MLC120TB	Transmission Factor	0.015000
MLC120TB	Dosimetric Leaf Gap [cm]	0.167000

Dosimetric Data

Machine: TrueBeam
Energy: 6X

Material	Parameter	Value
MLC120TB	Transmission Factor	0.011500
MLC120TB	Dosimetric Leaf Gap [cm]	0.035900
BL1	Transmission Factor	0.000000



What is Lean Six Sigma

- Identified waste/variation, agree with other's experience
 - Need for plan modifications --- Defects
 - Delays in physician contouring --- Waiting, Inventory
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 - Delays in Plan/Chart checks --- Waiting, Inventory
 - Extra Paperwork --- Extra processing

Reduce Treatment Planning Overall Time

Work flow

- Reduce repeat
 - Catch mistake early
 - Communicate efficiently
- Reduce bottle neck
 - Overlap steps
 - Prioritize the process
 - Import image/fusion asap to start contour process
 - Use VMAT primarily to avoid beam placement variation
- Reduce bottle neck
- Reduce paperwork

Reduce Treatment Planning Overall Time

- Reduce repeat
 - Catch mistake early
 - Communicate efficiently
- Overlap steps
- Prioritize the process
 - Import image/fusion asap to start contour process
 - Prioritize the process
- Reduce bottle neck
- Reduce paperwork

Reduce Treatment Planning Overall Time

- Plan/DVH Check
 - Manual DVH Check
 - Time consuming
 - 15-30min
 - Error prone
 - 1-2 error/sheet

■ Chart Check

- ◆ Minimum standard clearly outlined
- ◆ Check list with mandatory/optional item
- ◆ **Script assisted check**
 - ◆ Critical to check --- check with script for each plan
 - Prescription including site, Fx, dose/fx, fx#, total dose
 - Fields including Energy, MU, control point etc
 - Isocenter/shift
 - DRR iso
 - CBCT iso
 - ◆ Prone to miss --- check with script for each patient
 - approval all fields
 - approval all documents
 - ◆ Prone to miss --- check with script for every day
 - Complete QCL due, Chart check OK/Note
 - Complete scheduled task, Chart check OK/Note

- Initial Chart Check

- ◆ Critical to check
 - ◆ Prescription including site, Fx, dose/fx, fx#, total dose

[illegible]

- Initial Chart Check

- ◆ Critical to check
 - ◆ Fields including Field ID, Field name, Machine, Control Point, Energy, Energy type, Dose Rate, Gantry start, Gantry stop, Gantry direction
 - ◆ Collimator, couch, Jaw, SSD, MU, Treatment Time, Addon, etc

[illegible][illegible]

Reduce Treatment Planning Overall Time



- Initial Chart Check
 - ◆ Critical to check
 - ◆ Patient orientation,
 - ◆ Setup Isocenter/shift
 - ◆ DRR isocenter/gantry angle, association for Tx

Reduce Treatment Planning Overall Time

- Initial Chart Check
 - ◆ Critical to check
 - ◆ CBCT isocenter, structure set, iso set flag

What is Lean Six Sigma



- Identified waste/variation, agree with other's experience
 - ◆ Need for plan modifications --- Defects
 - ◆ Delays in physician contouring --- Waiting, Inventory
 - ◆ Delayed IMRT QA --- Waiting, Inventory
 - ◆ Delays in Plan/Chart checks --- Waiting, Inventory
 - ◆ **Extra Paperwork --- Extra processing**

Reduce Spike of Patient Load



- Patient Load Spike
 - ◆ Weeks even months
 - ◆ Increase man power
 - ◆ Increase working time
 - ◆ Last a couple of days
 - ◆ No more than 2 FTE*Day for each starting day, the cases over 2 need to be postponed automatically during scheduling right after simulation
 - ◆ Quick turnaround will be handled case by case, since it is hard to change the start date of previously scheduled patient
 - ◆ Re-treat will be handled case by case, since it takes longer time to figure out the vicinity of the previous dose to current Tx, on which planning difficulty depend.

3D	FTE*Day
Breast 4F	0.50
Breast Tang	0.25
Lung	0.25
Spine	0.25
Brain	0.25
Pelvic	0.25
Extremity	0.25
Electron	0.25
Other	0.25
IMRT	
Day	
Head Neck	1
Prostate with CD	1
Prostate	0.5
Lung	0.5
Spine	0.5
Brain	0.5
Other	0.5
SRS/SBRT	
Day	
Lung	1
Spine	1
Brain	1
Other	1

Reduce Paperwork

- Option 1
 - ◆ Plan Check
 - ◆ MD approve the plan
 - ◆ Dosimetrist lock the plan
 - ◆ Chart Check
 - ◆ dosimetrist generate plan printout and load to EMR
 - ◆ MD approve the plan printout
 - ◆ Physicist approve the plan printout
- Option2
 - ◆ Plan Check
 - ◆ MD approve the plan
 - ◆ MD lock the plan
 - ◆ Chart Check
 - ◆ dosimetrist generate plan printout and load to EMR and dosimetrist approve printout
 - ◆ Physicist check plan printout approval date/time matching with TPS
 - ◆ Physicist approve the plan printout

Reduce Paperwork

- Prostate patient,
 - ◆ Plan 0, prostate+SV+LN
 - ◆ CD1, prostate+SV
 - ◆ CD2, prostate
- Option1
 - ◆ Plan and approve 3 plans at the beginning,
 - ◆ QCL to export fields and plan printout/document 3 times at different dates
 - ◆ IMRT QA, Physics chart check, approve fields and plan printout 3 times,
- Option2
 - ◆ Plan and approve 3 plans at the beginning,
 - ◆ Export Fields, plan printout/document once for all 3 plans
 - ◆ IMRT QA and Physics chart check once for all 3 plans
 - ◆ Physicist approve fields and printout once for all 3 plans
 - ◆ QCL dosimetrist to approve plan printout at different dates, and bill on corresponding date

Future Work

- Standardize the protocol
 - ◆ Prescription
 - ◆ Dose Constraints
 - ◆ Contour naming
 - ◆ Field naming
- Automatic Contour
 - ◆ Smart segmentation does not work well
 - ◆ Might need to create our own expert case library
- Automatic Planning
 - ◆ Rapid Plan evaluation and license
- Treatment Delivery Monitoring and process optimization
 - ◆ Weekly Chart Check
 - ◆ Catch error early

Acknowledgement

- | | |
|----------------------|--------------------|
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