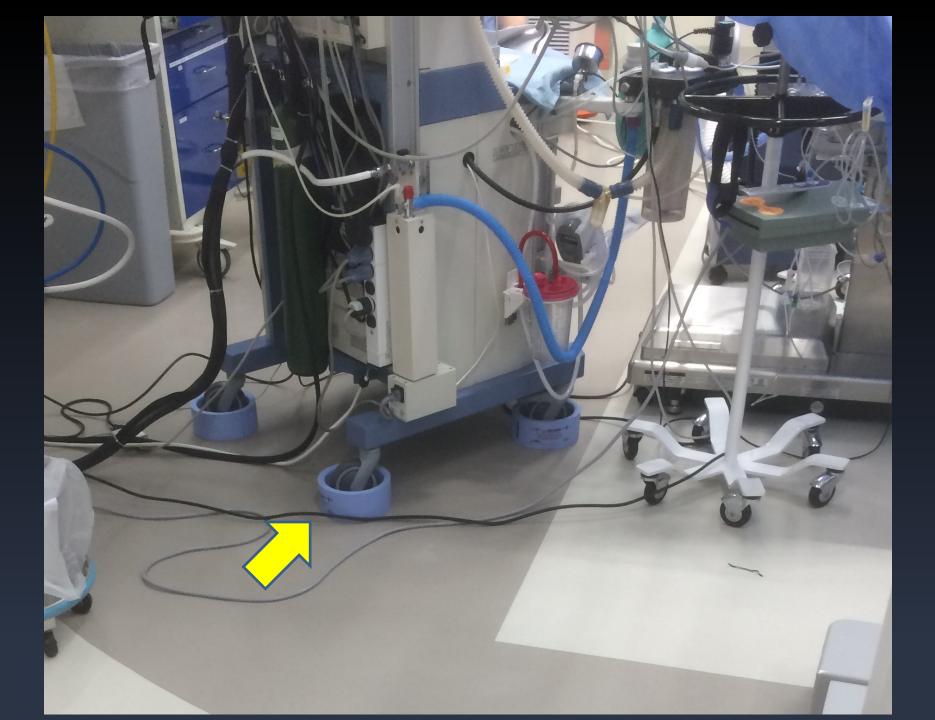
Design for Care AAPM 2017 Tue-AB-FS4-0



## Outline Joint Therapy-Imaging Session

- Designing away error.
  A radiation oncology physicist's perspective.
  Eric Ford, PhD
- Human Factors Engineering in Software Interface Design. A Vendor's Perspective Cristina Negrut, MS

## Outline of the session

- Designing the Optimal Reading Room Environment. A Radiology Perspective Elizabeth Krupinski, PhD
- Workflow Design and Errors. An Anesthesiologist's Perspective Aubrey Samost-Williams, MD, MS

Designing away error. A radiation oncology physicist's perspective.

> Eric Ford, PhD, FAAPM Professor University of Washington Seattle, WA





#### Disclosures

- AHRQ R18 HS022204-01
- NCI UG3 CA211310-01





Case Study Error and Design The lethal overdose of Lisa Norris January 2006 Beatson Oncology Center, Glasgow, Scotland





#### <u>References</u>

- Scottish Executive Report, Oct 2006, "Unintended overexposure of patient Lisa Norris". ISBN 0-7559-6297-4. <u>http://www.scotland.gov.uk/Publications/2006/10/27084909/0</u>
- IAEA Training Course 2.10. <u>https://rpop.iaea.org/RPOP/RPoP/Content/AdditionalResources/Training/1\_TrainingMaterial/AccidentPreventionRadiotherapy.htm</u>

## **Clinical Background**

- Lisa Norris. 15 yo female with pineoblastoma.
- Sept 2005 referred for radiotherapy.
- Intended prescription:



- 1.75 Gy x 20 (35 Gy) to whole craniospinal axis
- Spine fields split (upper and lower)
- Followed by 1.8 Gy x 11 (19.8 Gy) to tumor bed
- Planning begins Dec 16. Complete Dec 19.

## **Background: Planning System**

- May 2005. Clinic upgrades to Varis 7. Allow direct transfer of plan Eclipse->Varis RTChart module (previously typed in by hand)
- Use of paper forms was retained for some of the more complex cases (e.g. 'whole CNS')

## **Planning for Lisa Norris**

- Rx entered in RTChart
- Treatment planning complete in Eclipse
- "Planner B" transcribes dose to paper form.

#### **Treatment Plan: MU calc**

Annex 2: A blank copy of the first page of Medulla Planning FM.14.014 as used for Lisa Norris's treatment plan

BEATSON ONCOLOGY CENTRE - QA CONTROLLED DOCUMENT

#### MEDULLA PLANNING FORM TWO SPINE FIELDS

FM.14.014

Name:	Site:
B.O.C. No:	Unit:
Radiotherapist:	Date:
Physics:	

Setup		ocentric; asymmetric nove junction after e		
Site		ead a)	Upper Spine (b)	Lower Spine (c)
Description	Right Lateral	Left Lateral	Posterior	Post / Sup
Field Size (approx for first fractions				
Jaw Settings	x <sub>1</sub> y <sub>1</sub>	x <sub>1</sub> y <sub>1</sub>		
F.S.D.	x <sub>2</sub> y <sub>2</sub> ISOCE	x <sub>2</sub> y <sub>2</sub> INTRIC	100 cm	100 cm
Gantry Angle	90°	270°	0°	(r.e ° to sup)
Collimators	° (i.e° Sup End Post)	° (i.e° Sup End Post)	000	90°
Floor Rotation	0°	00	270°	270°
Beam Modifier	Shielding block	Shielding block tray code =	Wax compensator (a). tray code 17	Wax compensator (b). tray code 17
Beam Weight (%)	100% (a)	100% (a)	100% (b)	100% (c)
Output (MU/100cGy)				
Dose Information		tion = %	spinal cord:% max subcut:%	spinal cord:% max subcut:%
File Name: FMI	14014   Page Num	ıber: 1 of: 1	Date: 11.8	1
Issue Number:	1 Authorise	d By:	Issued By	:

Beam Weight (%)	100% (a)
Output (MU/100cGy)	

Planner B entered MU per 167 cGy instead of MU per 100 cGy

## **Treatment Plan: MU calc**

- Plan checked by two senior planners.
- Plan goes on to radiographer.
- Following standard calc procedure: Output (MU/100cGy) x Rx (175 cGy) = 159 MU Should have been 94.5 MU
- Treatment starts January 5.

Dose/fraction = 2.92 Gy instead of 1.75 Gy

## **Finding the Error**

- Feb 1, 2006. Another case is planned by Planner B.
- Same normalization error made.
- Caught by Plan Checker D.
- Realize the mistake in Lisa Norris' plan.
- Treatment stopped immediately.

## Follow Up

- Lisa Norris received 19 fractions
  - 2.92 Gy x 19 = 55.5 Gy
  - vs. intended 1.75 Gy x 20 = 35 Gy
  - 58% overdose

## Follow Up

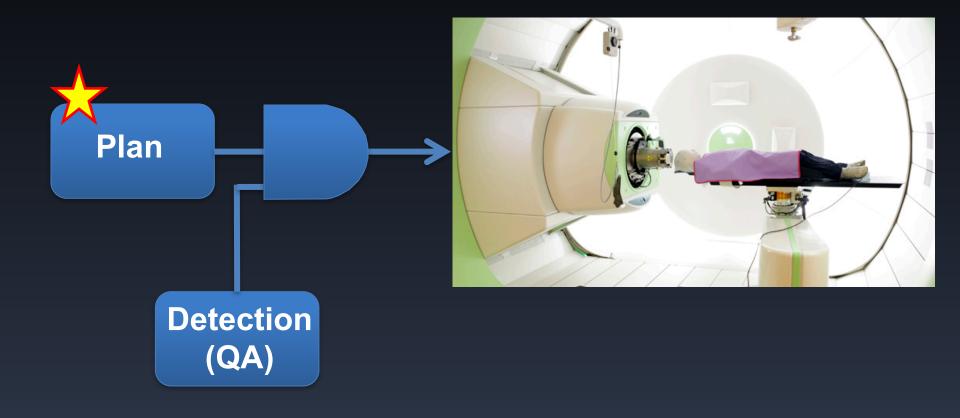
• Lisa Norris died nine months later



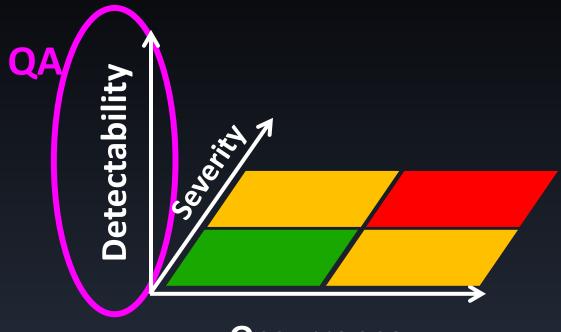


Stopping Errors *Quality Control* 

### Stopping Errors A traditionalist approach



#### Risk ala TG-100 and FMEA

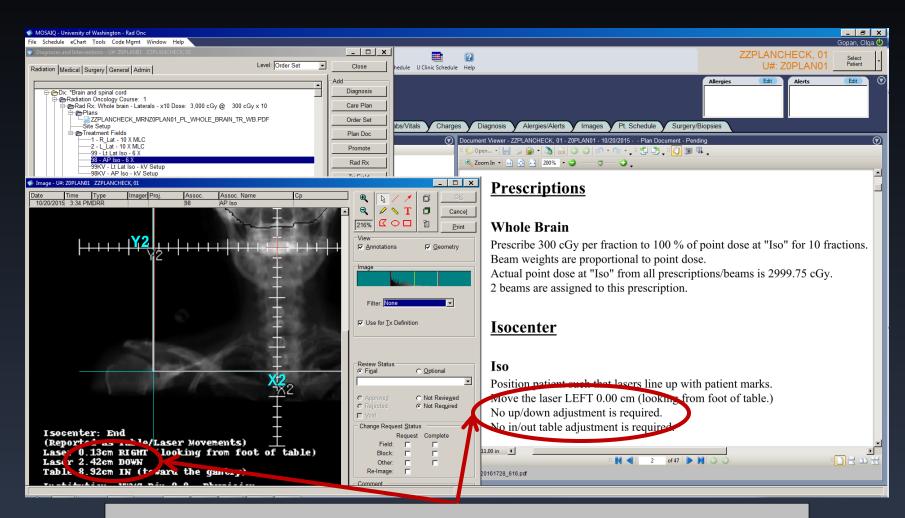


#### Occurrence

#### Risk = S x O x D

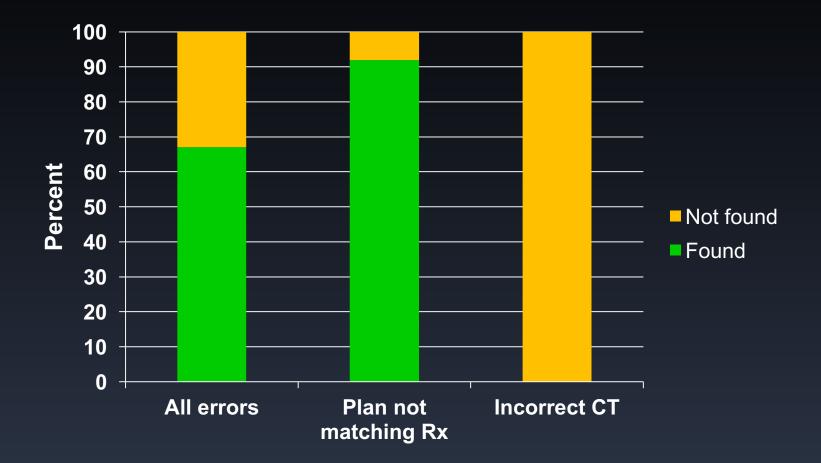
AAPM Task Group 100, Huq et al. 2016

#### "Mock" plan with embedded errors



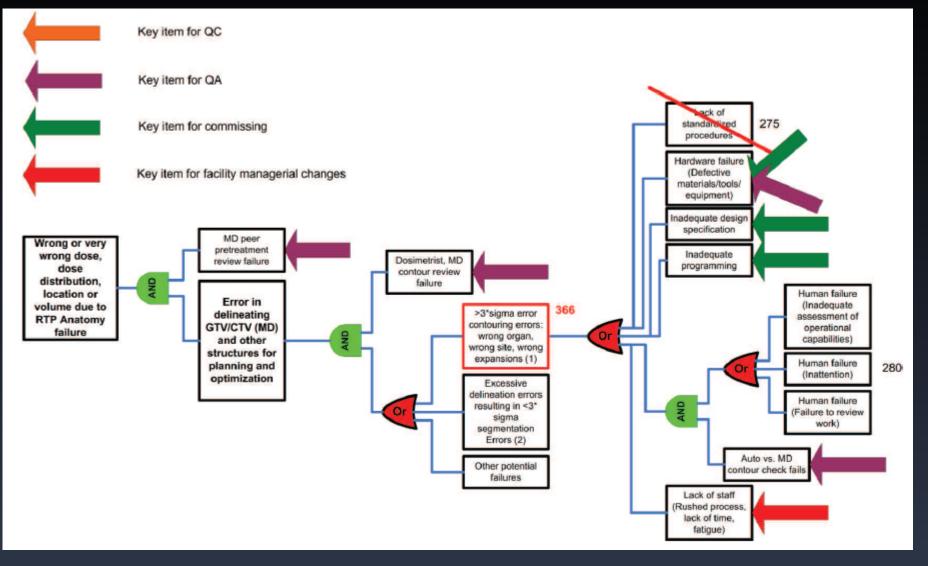
#### **Error: incorrect isocenter location**

#### **Results: Mock Plan Error Checks**



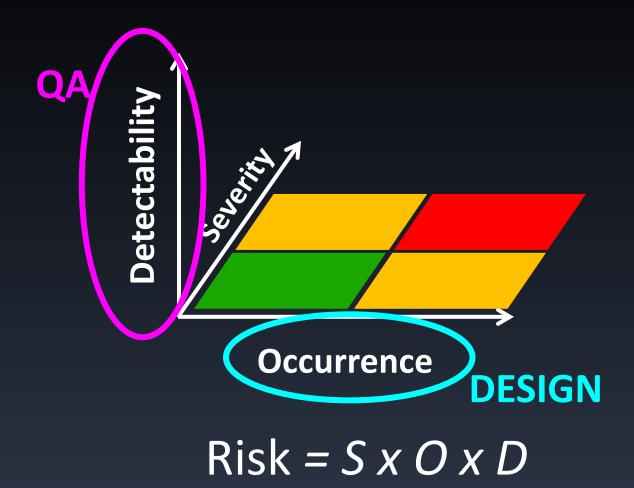
Gopan, Ford et al. 2017

#### Quality Control Using Checks: TG-100

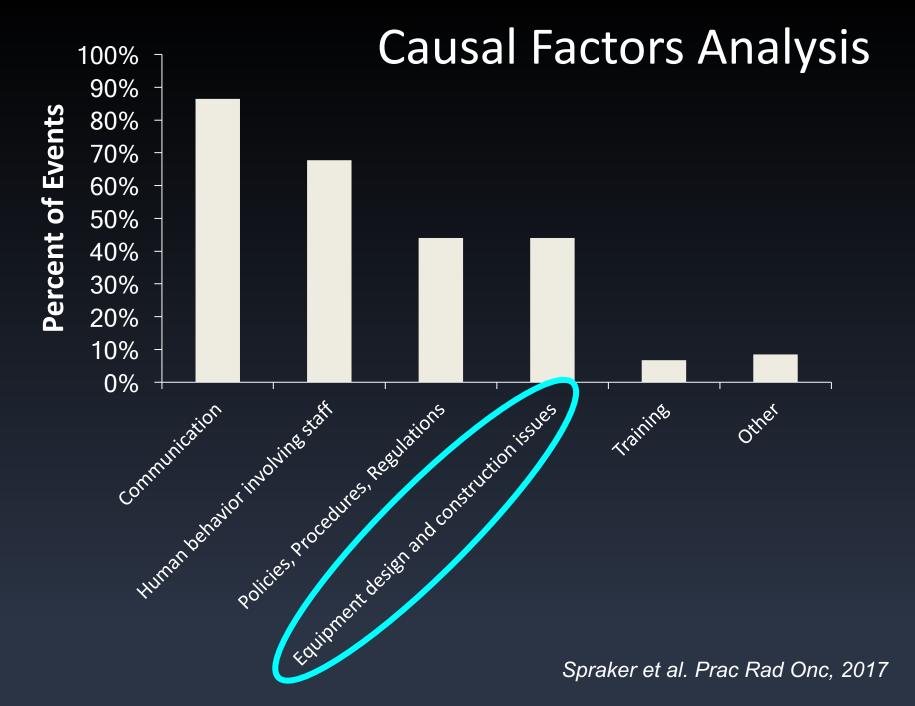


AAPM Task Group 100, Huq et al. 2016

#### Risk ala TG-100 and FMEA



AAPM Task Group 100, Huq et al. 2016



Annex 2: A blank copy of the first page of Medulla Planning FM.14.014 as used for Lisa Norris's treatment plan

BEATSON ONCOLOGY CENTRE - QA CONTROLLED DOCUMENT

MEDULLA PLANNING FORM TWO SPINE FIELDS FM.14.014

Name:	Site:
B.O.C. No:	Unit:
Radiotherapist:	Date:
Physics:	

Could the process / form be designed to prevent error from happening in the first place?

Setup		ocentric; asymmetric nove junction after e	2 · · ·	<u> </u>
Site		ead	Upper Spine	Lower Spine
	(	a)	(b)	(c)
Description	Right Lateral	Left Lateral	Posterior	Post / Sup
Field Size (approx for first fractions				
Jaw Settings	x1 y1	x <sub>1</sub> y <sub>1</sub>		
	x <sub>2</sub> y <sub>2</sub>	x <sub>2</sub> y <sub>2</sub>		
F.S.D.	ISOCE	INTRIC	100 cm	100 cm
Gantry Angle	90°	270°	0°	(r.e ° to sup)
Collimators	° (i.e° Sup End Post)	° (i.e° Sup End Post)	000	90°
Floor Rotation	0°	09	270°	270°
Beam Modifier	Shielding block day code =	Shielding block tray code =	Wax compensator (a). tray code 17	Wax compensator (b). tray code 17
		•		
Beam Weight (%)	100% (a)	100% (a)	100% (b)	100% (c)
Output (MU/100cGy)				
Dose Information		brain = 100%	spinal cord:%	spinal cord:%
	Normalisa	tion = %	max subcut:%	max subcut:%
File Name: FMI	14014 Page Num	ber: 1 of: 1	Date: 11.8	. 98
Issue Number:			Issued By	
issue ryumper:	Authorise	u by:	Issued By	•

Beam Weight (%)	100% (a)
Output (MU/100cGy)	

#### Data-driven design

# ROOLS RADIATION ONCOLOGY

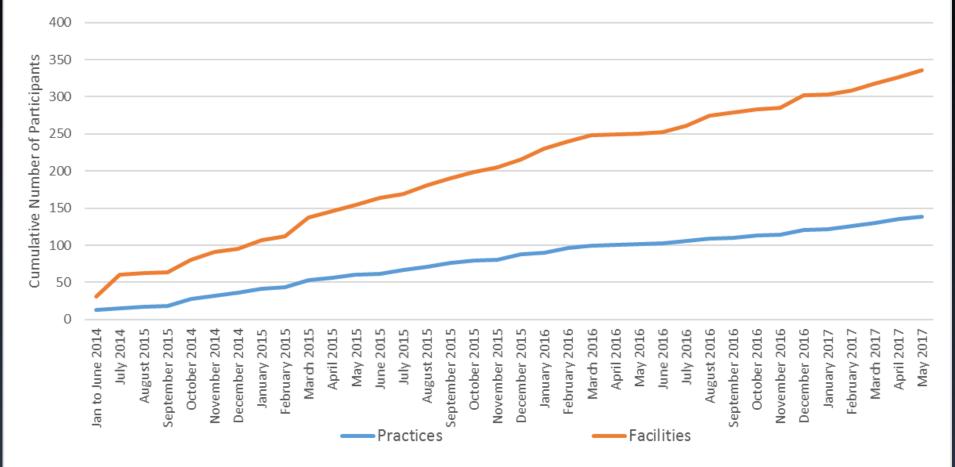
INCIDENT LEARNING SYSTEM Sponsored by ASTRO and AAPM

The RO-ILS mission is to facilitate safer and higher quality care in radiation oncology by providing a mechanism for shared learning in a secure and non-punitive environment.

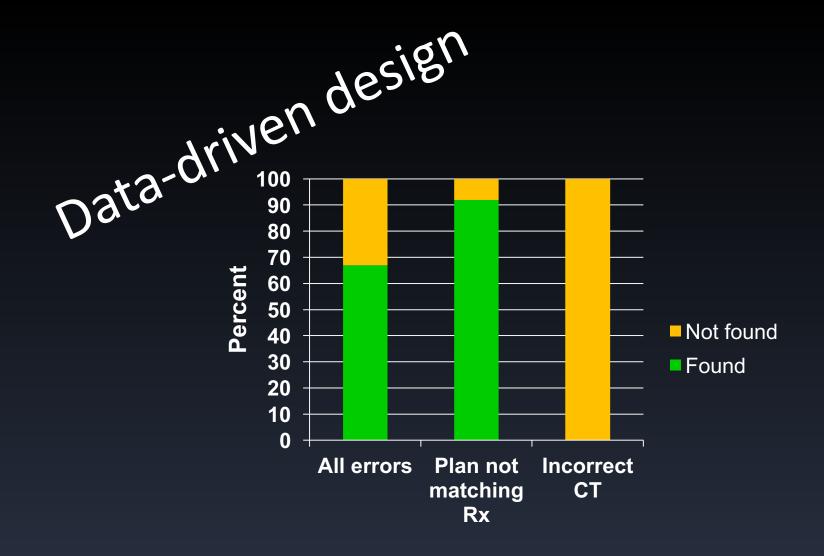




#### Cumulative Number of Contracted Practices and Facilities



astro.org/roils



#### CT in TPS and isocenters

### CT import window

Plans	, CT, 4y, 2013–09–	, 5004, 58, 20 , , , (0)	013-09<	, PELVIS	F F	t , CT, , 5004, 58, 2013–09–	
ix Image Select Images for	COMPANY AND IN	States in such					Ī
Image Name	Modality	MRN	Study ID	# of Images	Scan Date/Time	Series Description	
(2)	CT ~ CT	10148-40807	5018 5004	37 58	2013-12- 2013-09-	POST SEED IMPLANT AXIALS PELVIS PUBIC ARCH	
		M	ulti	ple (	CT scan	IS	
Image Name:	January Down	n.J-fair-				Sort by Image Name	
Scanner Type:	DICOM3File	-					
Add Edit	Delete	Concat	Exp	oort A	uto-Seg		
Image set is either use	ed by a plan or sele	cted for concatenat	ion and cannot	be deleted or d	overwritten.		
Dismiss						He	elp

## Plan document

Defat N			/Time:	2012 09	
Patient Name:				2013-08-	
Patient ID:	1.5.62		Comment:		
Plan Name:	L5-S2	s	Institution:	UWMC Pin_9.0	
Trial Name:	L <sub></sub> App		Physician/Phy	vsicist: I	
Revision:	R04.P0.		Planner:		
Lock Status:	The pla	n was locked by '		U )	
DI C (					
Plan Setup				PT firstna	am
Primary Data Set Na	me:	Access to a company of			
Primary Data Set Di		232 slices, 512 x 512 pixel	s		
CT to Density Table	Name:	CT Sim Aug05		lastname	
Patient Position:			ead First		
Couch:		Removed at $Y = -10.29$			
Body Board Angle:		None			
Number of Photon E		2			
Number of Stereo B		0			
Number of Electron	Beams:	0			
Number of Brachy S	ources:	0			
Outside-Patient Air	Threshold:	0.60 g/cm^3			
		Dose Grid Geometry	v		
	Lateral	Ant-Post	Sup-Inf	Units	
Resolution	0.400	0.400	0.400	cm	
Dimension	119	97	109	Pixels	
Origin	-23.415	-22.922	-18.840	cm	
Reference Point	-0.00	4.61	0.00	cm	
Top Slice of CT Ext	ended:	0.00 cm			
Top Shee of CT Ext	cilded.	0.00 cm			

### Failure Modes

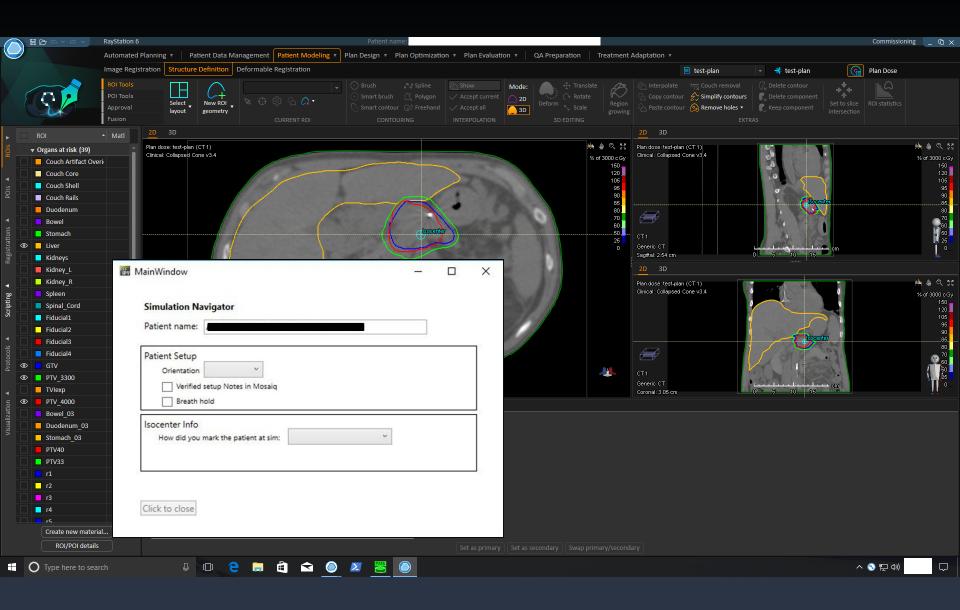
1. Wrong CT scan loaded into TPS

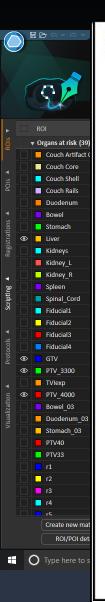
#### Isocenter Handling



## Failure Modes

- 1. Wrong CT scan loaded into TPS
- 2. Isocenter move after sim not communicated





P>>> IPY	MainWindow
-	

#### Simulation Navigator

Patient Setup		
Orientation		
Verified setup Notes in Mosaiq		
Breath hold		
Isocenter Info		
Isocenter Info How did you mark the patient at sim:	~	
	v Iso marked at sim	

 $\Box$ 

\_ © ×

🏨 🖕 🔍 😥

🏨 🖕 🔍 55

 $\times$ 

#### **Conclusions & Future Directions**

### Further reading

Copyrighted Material REVISED & EXPANDED EDITIO

#### The DESIGN of EVERYDAY THINGS

invrighted Material

DON NORMAN



DESIGN FOR CARE Innovating Healthcare Experience by PETER H. JONES foreword by John Halamka, MD

A Rosenfeld

### Acknowledgments

Lulu Jordan, (BS)RTT Lora Holland, (BS)RTT Patty Sponseller, CMD Sunshine Gray, RN Avrey Novak Tom Mullen, MD Wendy Gao, MD Matt Spraker, MD Michael Gensheimer, MD Aaron Kusano, MD Casey Bojechko, PhD Alan Kalet, PhD Mark Phillips, PhD Joshua Carlson Olga Gopan, PhD Matt Nyflot, PhD

#### UW RAD ONC QUALITY TEAM



Jing Zeng, MD Ralph Ermoian, MD Gabrielle Kane, MD



