Risks and Benefits of Automation in Radiation Therapy

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Automation: Using technology to perform tasks with minimal human effort.



Gross Injurious Machine Malfunction



Between 1985-1987, 6 people killed by massive overdoses from Therac-25 therapy linacs

 Contributing causes: Bad design and poor testing procedures by the manufacturer Inadequate reporting system.



Nancy Leveson, University of Washington

http://radonc.wdfiles.com/local accident-therac25/Therac25.png

Data transfer between systems





Incorrect procedures / inappropriate training



Conventional Fumbles

Radiation Treatment Performed on Wrong Side of Patient's Brain DERIST - A patient undergoing treatment at the Kamanos Cancer Institute in Destit received a day of patient on the warge side of the innu, according to a regord the airt the United States Rulear treatment with a parent kink, with delivers a targeted form of radiation therapy that zeros in on specific locations in the brain.

he patient went through a routine MRI (magnetic resonance imaging) scan of the brain just before the rocedure, but went into the scanner "feet first," rather than the standard practice of head first, the ourment said. The gamma kinde-authorized medical physicist failed to recognize the scanning error hen importing the MRI magnes into the Gamma kindle treatment planning computer, and subsequently spotred them as head first, "the report said. "This r



UCLA 2011

Reason's Swiss Cheese Model



Reason, "Human Error: Models and Management, BMJ 2000; 320:768-70

Hierarchy of effectiveness





Virtual therapist image review (VTIR)



- We are developing an algorithm to automatically detect patient ID and serious patient positioning errors by analyzing image similarity of setup images with planning CTs.
- We will use our algorithm to make an on-line never-event prevention system (NEPS) that will interlock the treatment machine until the right patient is in the right treatment position.









J.M. Lamb, N. Agazaryan, D. Low, Int J Radiat Biol Phys, DOI: 10.1016/j.ijrobp.2013.05.021

AHRQ R01 Project

- Specific Aim 1: We will develop a robust never-event detection algorithm for planar x-ray setup imaging.
- Specific Aim 2: We will employ our never-event detection algorithms to measure the clinical neverevent rate [in UCLA and VA image databases], testing the hypothesis that it has been significantly underreported.
- Specific Aim 3: We will implement our never-event detection algorithms in an on-line, real-time never-event prevention system (NEPS) at UCLA to test its feasibility in a clinical environment.

Preliminary Results (Aim 1)



Preliminary Results (Aim 1)



Automation in Clinical Radiotherapy Workflow

Segmentation Planning Plan Evaluation Weekly chart checks Machine QA

...

UCLA Experience With Clinical Automated Planning

- Clinically validated a publically available RapidPlan prostate model, including physician determination that results were clinically acceptable.
- 1 dosimetrists likes to use it, 2 dosimetrists tried it and don't want to use it, 4 dosimetrists didn't want to try it.
- · Currently implementing RapidPlan model trained on UCLA data

UCLA-Specific RapidPlan Prostate SBRT Model

- Trained on 50 cases from one physician, planned by one dosimetrist
- 17 model iterations to optimize DVH matching to 10 validation cases.
- 10 test cases used for "Auto-Planning Turing Test"

		Patient	Plan Pair	
Physician Scores		1	5,13	Can't tell between the two
Clinical	Our RapidPlan	2	15.16	Can't tell between the two
4/5	4/5		10,10	Contracting the terror
4/5	4/5	3	1,18	Can't tell between the two
4/5	5	4	11,20	Can't tell between the two
4/5	4/5	5	2,17	Can't tell between the two
5	4/5	6	6.8	8 is better than 6 in a clinically significant way
4/5	4/5		12.10	Can't tall between the two
4/5	5	/	12,19	Can't tell between the two
4/5	5	8	7,10	Can't tell between the two
4/5	4/5	9	4,9	4 is better than 9 in a clinically insignificant way
4/5	s	10	3.14	Can't tell between the two

UCLA-Specific RapidPlan Prostate SBRT Model



When applied to outliers in historical record, improves on clinical plan.

RapidPlan significantly lower on rectum

UCLA Experience with Clinical Contouring Automation





Only used for a subset of contours that work reasonably ok.

Only keep every Nth (2nd/3rd/7th) slice to make corrections easier.

Showing auto-contours and final approved contours

Human factors barriers to RT planning automation An interview with UCLA medical dosimetrists

- Inability to ascertain whether it helps/hurts time
- Perfectionism
- Sensitivity to criticism / power difference
- Fear of liability
- Fear of losing skills
- Fear of losing intellectual work product

Human factors barriers to RT planning automation

An interview with UCLA medical dosimetrists

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Human factors barriers to RT planning automation

An interview with UCLA medical dosimetrists

 Perfectionism "Yes I know 1-2 mm doesn't matter because all the organs are going to be a bit different at treatment time. But I'm supposed to make my part as precise as possible." Sensitivity to criticism / power difference

Fear of liability
Fear of losing skills

- Fear of losing intellectual work product

Human factors barriers to RT planning automation An interview with UCLA medical dosimetrists

Perfectionism

•Sensitivity to criticism / power difference

"If the contours don't look right, even if it doesn't matter, the doctor will think I don't know how to do my job."

- Fear of liability
- Fear of losing skills
- Fear of losing intellectual work product

Human factors barriers to RT planning automation

An interview with UCLA medical dosimetrists

Perfectionism

- Sensitivity to criticism / power difference
- •Fear of liability

"What's it going to look like in court if my contours are all jaggedy?"

Fear of losing skills

Fear of losing intellectual work product

Human factors barriers to RT planning automation An interview with UCLA medical dosimetrists

Perfectionism

Sensitivity to criticism / power difference
 Fear of liability

• Fear of losing skills

"EZFluence works really well for simple breast cases, but I worry that if I get used to it, I'll get out of practice, and it will make it harder to do complicated breast cases."

· Fear of losing intellectual work product

Human factors barriers to RT planning automation

An interview with UCLA medical dosimetrists

- Perfectionism
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 Fear of liability
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- Fear of losing intellectual work product

"If I could imagine working in a place where everybody just pressed a button to optimize plans, I would hate working in that place."

Although intended to reduce errors, automation can also induce errors.

- Alert fatigue
- Over-reliance on technology
 Elimination of error checks performed by humans





Alert fatigue

- Classic examples:
- 1. Beeping physiological monitors
- Drug-drug interaction alerts in CPOE systems

Joint Commission Sentinel Event Alert

Also implicated in R&V overrides 'Alarm fatigue' linked to patient's death

US agency says monitors at MGH unheeded By Lit Absolution Debe Staff Age 1, 2010 Egg Eune I @ Print I @ Arpons I I @ Inserbin. Set Les E \$

Federal investigators concluded that "alarm fatigue" experienced by nurses working among constantly beeping monitors contributed to the death of a heart patient at Massachusetts General Hospital in January.

Over-reliance errors

Tesla's Self-Driving System Cleared in Deadly Crash

By NEJ WALL SWORT JAN 3.20 "Tesla had said its camera failed to recognize the white truck against a bright sky. But the agency essentially found that Mr. Brown was not paying attention to the road. It determined he ... should have had at least 7 seconds to notice the truck before crashing into it." - NYTimes



2 **P**

Safety driver of fatal self-driving Uber crash was reportedly watching Hulu at time of accident Police

Over-reliance errors in RT

FACILITATION OF RADIOTHERAPEUTIC ERROR BY COMPUTERIZED RECORD AND VERIFY SYSTEMS

GREGORY A. PATTON, M.D., M.S., M.B.A.,* DAVID K. GAFFNEY, M.D., PH.D.,[†] and John H. Moeller, M.S.[†] "The common denominator among these R&V-related errors was excessive reliance upon the computer system by therapists."

"R&V cannot substitute for thinking on the part of radiation therapy team members."

Over-Reliance Errors in RT

		Plan Q Pelvis - I	uality Rep Prostate SI	ort SRT			
Patient: MRN: Course - Pla Dose Rx: Report Creat	n: ion Date:	2019 06 TBStx - 11Prst 800.0 cGy x 5 fractions = 4000.0 cGy 6/19/2019					
Structure	Contour	Constraint	Ideal Goal	Acceptable Goal	Achieved	Result	
P_Prst	PTV40	V100 %	>=95%	None	95.00 %	PASSED	
Body	Body	R50%	<=4	None	3.34	PASSED	
Rectum	O_Rctm	V20 Gy	<=50%	None	27.20 %	PASSED	
Rectum	O_Rctm	V32 Gy	<=20%	None	8.51 %	PASSED	
Rectum	O_Rctm	V36 Gy	<=10%	None	5.43 %	PASSED	
Rectum	O Rctm	V40 Gy	<=5%	None	2.11 %	PASSED	
Bladder	O Bldr	V20 Gy	<=40%	None	39.63 %	PASSED	
Bladder	O Bldr	V40 Gy	<=10%	None	7.76 %	PASSED	
Femur	O Femr Lt	V16 Gy	<=5%	None	0.00 %	PASSED	
Femur	O Femr Rt	V16 Gy	<=5%	None	0.11 %	PASSED	

Alert Fatigue in RT



Final thoughts

- Essential to consider human factors when implementing automation in the clinic.
- Introducing automation will prevent some errors, cause others
- In the long run, automation will be a force for good

How do we learn about errors?





- Academic studies of reported error rates of 1-4% per patient including errors with little/no clinical impact
- Per-patient reported error rates in the range of 0.1% for errors resulting in under/over-dose by 5% or more [1,2].
- It is likely that errors are under-reported [3-5]
 In-vivo dosimetry studies have shown ~0.5% per patient
- rate of unreported and otherwise undetected "serious" errors [6]

Intage et al., Crov in the delivery dynabiation theory, Results of a quality sourcestor review. International Journal of Matalico Devoluting "Biology "Biology "Biology (Source 1996), 1995, 1996

AHRQ R01

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Another actual incident report

- I brought patient John Doe into the room with the vacloc setup and covered with the sheet. Frank and I setup the patient and we went outside the room.
- Frank is driving and doing the MVCT on the Tomotherapy machine, and I was doing the encounter, timeout and charting.
- Once images were done and matched, and saved, the images were sent over. I was importing the MVCT image document and noticed the vertical shift was over 10mm tolerance (14mm) approx., and told my coworker to stop the treatment machine.

Independent, automated, failsafe backups of human decision making, while still leaving the human in control of the workflow.

· Construction management systems

- · Ground proximity warning systems for avoiding "controlled flight into terrain"
- Air traffic control conflict detection systems
- Physician decision support, e.g. detecting harmful drug-drug interactions and missed allergies using computerized order entry.

An actual incident report

- Exactrac automatic fusion resulted in a 20 25 mm longitudinal misalignment that was not caught by the treating therapists. The misregistration performed by automatic alignment may have been caused by the initial vertical offset. The therapists did not think the large shift was cause for concern and shifted the patient based on the 25 mm misregistration. During followup verification imaging they then concentrated on aligning the two works yetteral bodies. Wand align with CBCT.
- 2.
- and align with CBCT. When CBCT was performed the patient was already misaligned by 1 withing CBCT. The their patient was already misaligned by 1 withing CBCT. The their patient of an obscience the large discrepancy withing CBCT. The their patient of an obscience the large discrepancy withing CBCT. The their patient of the large discrepancy withing CBCT was they attempted to fuse the two mismatched machine during the treatment. Thus, only the therapist diving the Exactrac CBRT was familiar with the process. The fill-in therapist was not certain of the adigment but defaulted to the judgment of the salignment at the machine. 3.



Phil. Trans. R. Soc. Lond. B. 327, 475-484 (1990)

Reason's psychology of errors



Fig 3 Stages of develop uent of org

Some of Reason's Recommendations (Reason 1995): - "Human rather than technical factors represent the greatest threat to complex and potentially hazardous systems." "Effective risk management depends on a confidential and preferably anonymous incident reporting system." "Automation and increasingly advanced equipment do not cure human factors problems."

Reason's psychology of errors

Quality in Health Care 1995;4:80-89

Understanding adverse events: human factors



Errors (as defined above)

vs. Violations (known deviations from safe practices, procedures, standards or rules)