# PROFESSIONALISM TRAINING IN RESIDENCY PROGRAMS: CURRENT STATUS AND FUTURE GOALS

Anna Rodrigues, Ph.D. Duke University Medical Center Irina Vergalasova, Ph.D. Rutgers, Cancer Institute of NJ



Anna Rodrigues, Ph.D., DABR
Associate Director of Radiation Therapy
Medical Physics Residency Program
Duke University Medical Center
Durham, NC



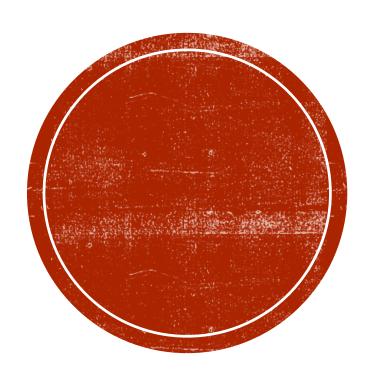




Irina Vergalasova, Ph.D., DABR
Associate Director of Medical Physics
Residency Program
Director of Medical Physics Certificate
Program
Rutgers, The Cancer Institute of New Jersey
New Brunswick, NJ



# HOW WOULD YOU DEFINE PROFESSIONALISM?









# IS THERE A FORMAL DEFINITION FOR PROFESSIONALISM?

- Societal construct
- Variable and constantly changing
- Defined by the professionals themselves



# AAPM REPORT 249

Programs should be mindful of the six core competencies specified by the American Board of Medical Specialties (ABMS) and the Accreditation Council for Graduate Medical Education (ACGME), and make efforts to integrate these competencies in their curricula and evaluation process. These competencies include: (1) patient care and procedural skills, (2) medical physics knowledge, (3) practice-based learning and improvement, (4) interpersonal and communication skills, (5) professionalism, and (6) systems-based practice. 5, 9-11 Below are some examples of how these six competencies may be evaluated in medical physics resident education. 10, 12

Reference: Prisciandaro, Joann I., et al. "Essentials and guidelines for clinical medical physics residency training programs: executive summary of AAPM Report Number 249." *Journal of applied clinical medical physics* 15.3 (2014): 4-13.



# AAPM REPORT 249

Professionalism. Medical physics residents should carry out all assigned duties, adhere to ethical principles, and show sensitivity to a diverse patient population. Residents shall develop professionalism by:

- a. demonstrating a commitment to carrying out responsibilities;
- understanding professional issues and participating in the activities of professional societies;
- showing leadership and adhering to ethical principles;
- d. demonstrating sensitivity to diverse patient populations;
- e. being responsive to the needs of patients and prioritizing those needs over self-interest;
- respecting patient privacy and confidentiality; and g. demonstrating a commitment to excellence and ongoing professional development.



ACGME and ABS provide more detailed description of what characteristics make a professional

Reference: Prisciandaro, Joann I., et al. "Essentials and guidelines for clinical medical physics residency training programs: executive summary of AAPM Report Number 249." *Journal of applied clinical medical physics* 15.3 (2014): 4-13.



# CAMPEP STANDARD

# 8.6 Ethics and Professionalism Curriculum

These standards shall be fully addressed before completion of the resident educational programs. Indicate how the following topics are covered:

#### **Professionalism**

- Definition of a profession and professionalism
- Elements of a profession
- Definition of a professional
- Elements of professionalism (altruism, honesty, integrity, excellence, duty, accountability, respect for others)
- How is professionalism judged?
- Do's and don't's of professionalism
- Physician's charter and applicability to physicists

#### Leadership

...

#### **Ethics**

. . .

Reference: <a href="https://www.campep.org/ResidencyStandards.pdf">https://www.campep.org/ResidencyStandards.pdf</a>



## Professionalism and Ethics Content Guide

Last verified on June 19, 2017

Professionalism and Ethics content is included in the following ABR Medical Physics Exams:

- Part 1 General
- Part 2
- Part 3 Oral

The topics covered include but are not limited to:

- · Ethical principles
- · Historical perspective
- · Ethical encounters or dilemmas
- · Basic ethical values
- Relationships
- · Clinical conflicts
- · Continuing education
- · Public responsibility
- Employer/employee relationships
- Conflict of interest
- · Human research principles
- · Scientific principles
- · Scientific misconduct
- · Publication practices
- · Animal research
- · Teacher education ethical issues
- Student education ethical issues

These topics are very similar to the material presented in:

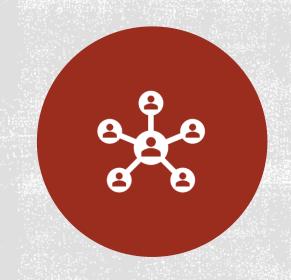
- AAPM TG 159 " Recommended ethics curriculum for medical physics graduate and residency programs"
- · AAPM Report TG 249 "Essentials and Guidelines for Clinical Medical Physics Residency Training Programs"
- ABR/ACR/RSNA/AAPM/ASTRO/ARR/ARS Online Modules on Ethics and Professionalism. http://www.aapm.org/education/onlinemodules.asp

# RBR 1, 2, 3 & MOC/OLA





# ACR: GUIDE TO PROFESSIONAL PRACTICE OF CLINICAL MEDICAL PHYSICS 2018



## RELATIONSHIPS

Reference: https://www.acr.org/-/media/ACR/Files/Member-Resources/Guide\_Prof\_Practice\_Clin\_Med\_Phys\_2018.pdf

### Medical Physicists

professional and respectful

#### Physicians

provide accurate, up-to-date information

### Regulatory Agencies

- assist and cooperate with regulators in an honest and respectful manner
- fully comply with regulatory requirements

#### Patients

- provide services in such a way that maximum benefit to the patient
- must not offer medical advice

#### Public

- provide expert information
- should base statements on scientific principles and fact
- maintain standards of privacy and confidentiality.

TABLE II. Ethics/professionalism education.

Question	Response	% (n)
Did you receive any instruction in ethics/professionalism during your medical physics training? (N = 1377)	Yes No	40 (550) 60 (827)
Should ethics/professionalism be a component of continuing education in medical physics? (N = 1384)	Yes, mandatory Yes, voluntary No	44 (612) 48 (659) 8 (113)
Would you attend workshops or seminars offered during scientific/professional meetings that focused on ethics/professionalism? (N = 1386)	Yes No	75 (1043) 25 (343)

Support for continuing education in ethics/professionalism was above 90% (1271/1384), and about half of respondents preferred such education to be mandatory and half voluntary. Support for continuing education was stronger among women (95%, 313/328 vs 91%, 923/1016 for men; P < 0.05). 75% (1043/1386) of the respondents expressed interest in attending ethics/professionalism sessions held during professional/scientific meetings.

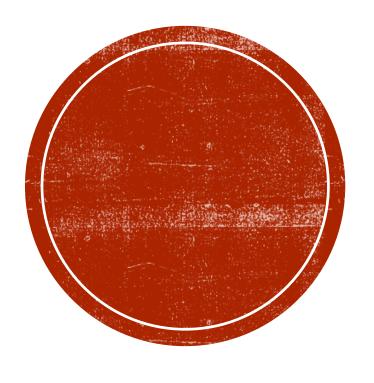
91% (1254/1385) of the respondents considered themselves moderately-to-very competent to address ethical/professional dilemmas in their current positions.

Reference: Ozturk, Naim, et al. "Ethics and professionalism in medical physics: a survey of AAPM members." *Medical physics* 40.4 (2013): 047001.

# 2012 SURVEY OF AAPM MEMBERSHIP ON ETHICS/PROFESSIONALISM

- To assess current education, practices, attitudes, and perceptions pertaining to ethics and professionalism
- Surveyed both mode of instruction/assessment and content
- Key results:
  - 60% had not received ethics/professionalism education in their training
  - 80% of those currently in training did
  - Periodic structured group discussions involving both faculty and trainee highest raked mode of instruction

# DOES YOUR RESIDENCY PROGRAM HAVE A FORMAL ROTATION FOR TRAINING PROFESSIONALISM SKILLS?



## HOW DO WE CURRENTLY TEACH THESE SKILLS?



# Depends on perception of the definition of what professionalism includes

Leadership skills?
Emotional intelligence?
What's included in soft skills?



# AAPM Online Ethics & Professionalism Training Modules (RSNA)

Likely most common approach

How do you evaluate that these skills translate after completing the modules?

How to remediate if skills are lacking?



#### **Master-Apprentice model**

Lead by example is another common approach

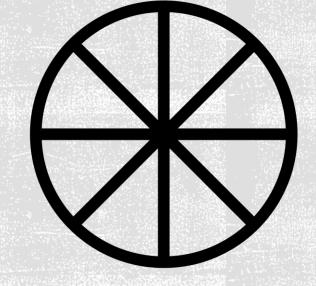
May not be failing, but still leaves room for improvement

Something more quantifiable, more standardized approach (what we like as scientists!!)



# HOW ARE OTHERS TEACHING PROFESSIONALISM? PHARMACY

We don't need to reinvent the



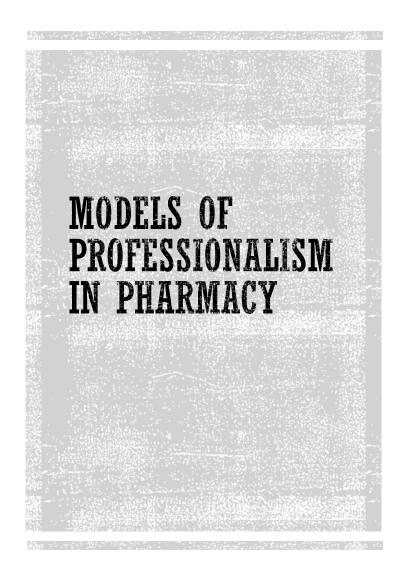
The term 'professionalism' has been used in different ways. Professionalism has been defined as exhibiting beliefs, principles, and attitudes that serve the best interests of patients above practitioners' personal interests [23]. Professionalism, in general, can be defined as being useful to the community, acquiring autonomy to allow the individual to make professional judgments without outside help from others, having a sense of responsibility, and performing one's duty regardless of external rewards. Providing a definition of pharmacy professionalism involves, therefore, a complete clarification of the distinct role of pharmacists, rather than just providing a list of professional components [11]. Professionalism can also be described as behaviour or value aims that distinguish a profession [13].

Debated concepts and interpretations have evolved over time [24] and, while the definitions discussed above grasp the core of professionalism and share many of the elements of professional practice, the actual elements are mostly descriptive, relatively wide-ranging, and imprecise. As the American College of Clinical

"Professionalism is a complex concept that is challenging to measure because it has no standardized definition and the existing literature related to the topic is limited."

Dubbai, H., et al., Definition of professionalism and tools for assessing professionalism in pharmacy practice: a systemic review. J Educ Eval Health Prof, 2019. 16: p. 22





"Professionalism is an active, multi-domain concept."

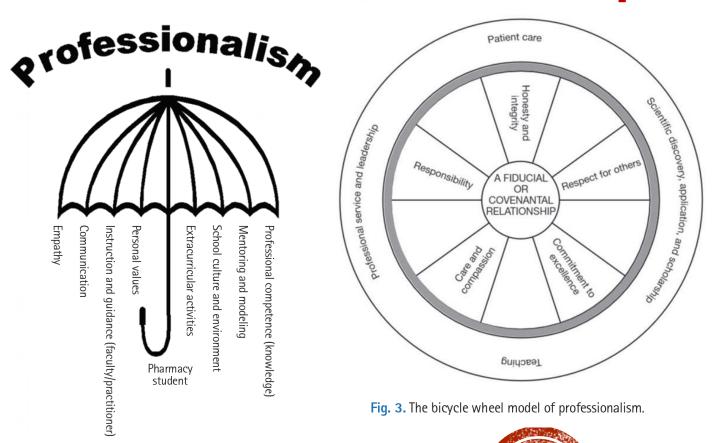


Fig. 2. The umbrella model of professionalism.

Dubbai, H., et al., Definition of professionalism and tools for assessing professionalism in pharmacy practice: a systemic review. J Educ Eval Health Prof, 2019. 16: p. 22

# ASSESSMENT OF PROFESSIONALISM

- Instruments used to assess professionalism:
  - Behavioral Professionalism Assessment Instrument (BPAI)
  - Lerkiatbundit's instrument
  - Pharmacy Professionalism Instrument (PPI)
  - Professionalism Assessment Tool (PAT)
- Assessment method in all focused on <u>self-administered surveys</u> with rating scales
- Two measured professional <u>behaviors</u> and two explored the measurement of professionalism <u>attitudes</u>
- All built directly on the 6 domains of professionalism proposed by the American Board of Internal Medicine (ABIM)



# ASSESSMENT OF PROFESSIONALISM

#### Instruments used to assess professionalism:

- Behavioral Professionalism Assessment Instrument (BPAI)
  - 25-item survey instrument measuring professional behavioral aspects of pharmacy students' competence during postgraduate training.
  - 4 factors: responsibility, interpersonal relations/social skills, communication skills, and appearance
  - students were invited to evaluate their behaviors, and teachers were invited to rate their student's professional behaviors based on what they observed during the course.
- Lerkiatbundit's instrument
  - survey that measured changes in the professional attitudes of students across different curricula and classes in a single school of pharmacy
  - 6 factors of professionalism: professional commitment, professional organization, autonomy, public service, self-regulation, and continuing education.
- Pharmacy Professionalism Instrument (PPI)
  - Survey instrument measured professionalism among first-year students and new pharmacy graduates during their postgraduate training.
  - main purpose of this study was to create and validate an instrument to assess the attitudinal features of professionalism
  - 6 characteristics of professionalism from the ABIM, namely: excellence, respect for others, altruism, duty, accountability, and honesty/integrity
- Professionalism Assessment Tool (PAT)
  - 5-point instrument using the 5 performance levels: "knows, knows how, shows, shows how, does, is"
  - 33-item PAT included 5 domains: (1) upholding principles of integrity and respect; (2) relationships with others; (3) reliability, responsibility, and accountability; (4) citizenship and professional engagement; and (5) lifelong learning and adaptability



# ASSESSMENT OF PROFESSIONALISM

#### Instruments used to assess professionalism:

- Behavioral Professionalism Assessment Instrument (BPAI)
  - 25-item survey instrument measuring professional behavioral aspects of pharmacy students' competence during postgraduate training.
  - 4 factors: responsibility, interpersonal relations/social skills, communication skills, and appearance
  - students were invited to evaluate their behaviors, and teachers were invited to rate their student's professional behaviors based on what they observed during the course.
- Lerkiatbundit's instrument
  - survey that measured changes in the professional attitudes of students across different curricula and classes in a single school of pharmacy
  - 6 factors of professionalism: professional commitment, professional organization, autonomy, public service, self-regulation, and continuing education.
- Pharmacy Professionalism Instrument (PPI)
  - Survey instrument measured professionalism among first-year students and new pharmacy graduates during their postgraduate training.
  - main purpose of this study was to create and validate an instrument to assess the attitudinal features of professionalism
  - 6 characteristics of professionalism from the ABIM, namely: excellence, respect for others, altruism, duty, accountability, and honesty/integrity
- Professionalism Assessment Tool (PAT)
  - 5-point instrument using the 5 performance levels: "knows, knows how, shows, shows how, does, is"
  - 33-item PAT included 5 domains: (1) upholding principles of integrity and respect; (2) relationships with others; (3) reliability, responsibility, and accountability; (4) citizenship and professional engagement; and (5) lifelong learning and adaptability



# HOW ARE OTHERS TEACHING PROFESSIONALISM? MEDICAL SCHOOLS

#### **ABSTRACT**

**Introduction:** Professionalism is an evolving, socioculturally informed multidimensional construct that influences doctor-patient relationships, patient satisfaction and care outcomes. However, despite its clinical significance there is little consistency in how professionalism is nurtured amongst medical students. To address this gap a systemic scoping review of nurturing professionalism in medical schools, is proposed.

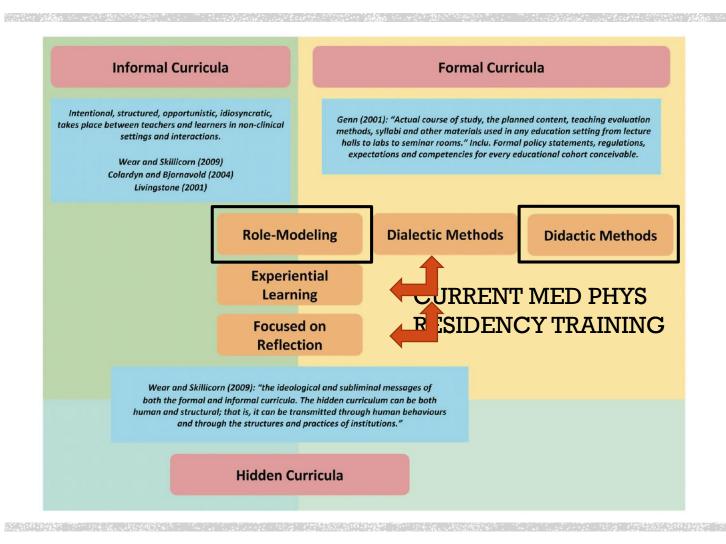
**Methods:** Levac's framework and the PRISMA-P 2015 checklist underpinned a 6-stage systematic review protocol. Concurrent use of Braun and Clarke's approach to thematic analysis and directed content analysis was used to identify the key elements in nurturing professionalism.

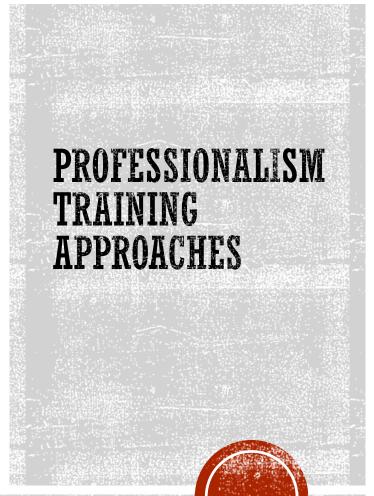
**Results:** 13921 abstracts were identified from six databases, 854 full-text articles reviewed, and 162 full-text included articles were included. The 4 themes identified through thematic analysis are consistent with findings of the directed content analysis. These were the definition of professionalism, the approaches, content, barriers and enablers to teaching professionalism.

**Conclusion:** Informed by a viable definition of professionalism and clear milestones nurturing professionalism nurturing professionalism begins with culturally appropriate training in clinical competence, humanistic qualities and reflective capacity. This process requires effective evaluations of professional identity formation, and the impact of the learning environment underlining the need for longitudinal assessments of the training process.



Ong, Y.T., et al., Nurturing professionalism in medical schools. A systematic scoping review of training curricula between 1990-2019. Med Teach, 2020: p. 1-14.





Ong, Y.T., et al., Nurturing professionalism in medical schools. A systematic scoping review of training curricula between 1990-2019. Med Teach, 2020: p. 1-14.

## BARRIERS

#### System-level

Informal curricula undermining formal curricula

#### Institution-level

- Lack of consistent focus on professionalism training
- Lack of faculty development
- Lack of monetary or administrative support
- Difficulty of assessing professionalism objectively and fairly

#### Faculty-level

Lack of understanding of what professionalism is

#### Individual-level

 Disinterest in professionalism training due to skepticism or conflicting commitments

# ENABLERS

- Active student involvement
- Motivating students to learn about professionalism
  - enhancing self-directed learning and propagating interest in professionalism training
- A platform to discuss discrepancies in what they learn and observe
  - This builds trust between faculty and students to allow for open communication and subsequent remediation if needed
- Support from institutions and faculty is vital



Ong, Y.T., et al., Nurturing professionalism in medical schools. A systematic scoping review of training curricula between 1990-2019. Med Teach, 2020: p. 1-14.

## PROPOSED PROFESSIONALISM TRAINING

"Nurturing professionalism needs to be horizontally and vertically integrated."

Stage 7: Reflective Practice	Reflections, debriefs and feedback     Presence of feedback and holistic support	
Stage 6: Exposure to Clinical Setting	Interactions with patients and families     Assessed in clincal setting	
Stage 5: Practice with Simulation	Practicing professionalism     Develop interprofessional skills	
	Positive role modeling     Knowledge of good professional conduct     Inculcate ability to discern between positive and negative role modeling	
Stage 4: Role modelling		
Stage 3: Small group discussions	Contextualise the learning process	
Stage 2: Case based discussion and formal events	Reiterates professionalism's role in professional identity formation	

#### **Debrief**

**Live patient with assessment** 

**Role Play with assessment** 

**Resident Observation of Faculty** 

**MP RO Resident Discussion** 

**Present Brachy T&O Case** 

**AAPM/RSNA Modules** 

Stage 1: Didactic programs

- Instil the knowledge about professionalism
- Revolve around professional roles as medical students
- Includes the honour code of the institution



Effective teaching and assessment models



Resources and support for implementation

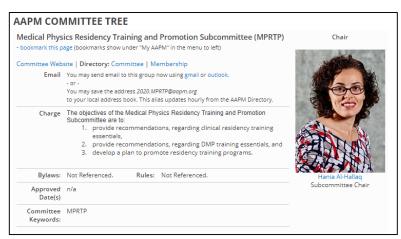


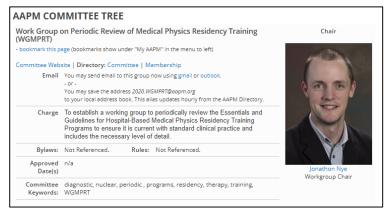
Train the trainer



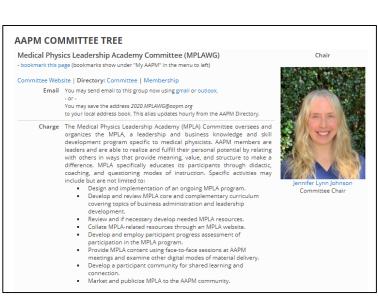


## FUTURE GOALS: RESOURCES AND SUPPORT











## ACKNOWLEDGEMENTS

- Hania Al-Hallaq
- Laura Padilla
- Derek Brown
- Kristi Hendrickson
- Leah Schubert
- SDAMPP Professional Issues Committee
- AAPM Medical Physics Residency Training and Promotion Subcommittee

