


FACTORS AFFECTING RESOURCE UTILIZATION IN THE US

Per H. Halvorsen

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Beth Israel Lahey Health 
Lahey Hospital & Medical Center

The US practice setting

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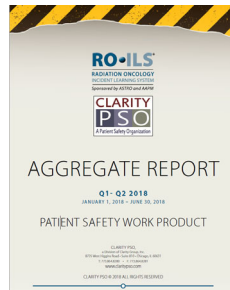
- In the US, more than 1 million radiotherapy treatment courses are delivered each year, distributed across nearly 2,500 clinics. The majority of those clinics are single-linac or two-linac facilities⁽¹⁾
- More than half of all centers provide SRS services, $\frac{3}{4}$ of all centers provide VMAT, and nearly all centers provide IGRT.
- Unlike in other affluent countries with large regional healthcare facilities, specialty radiotherapy procedures such as SRS are offered in all practice settings including small community clinics.

(1) IMV Benchmark Report 2019

Halvorsen – Policies & Procedures – AM 2021 2

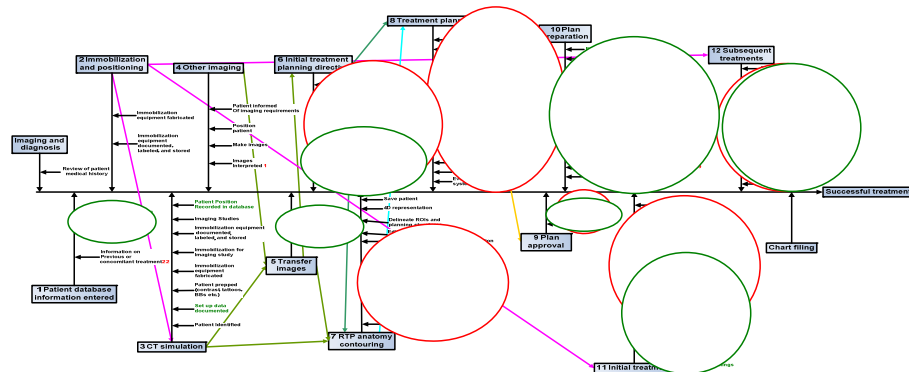
Process complexity

- The RO-ILS database now contains >10,000 incidents, providing invaluable insight into failure modes in the radiation oncology process
- A recent summary report highlights the complexity of modern RadOnc processes, with multiple handoff points



TG-100: IMRT process

- TG-100 mapped the IMRT process for one of the authors' institutions, illustrating the complexity of modern workflows:



The Abt reports



- Methodology tied to CPT codes and focused entirely on the physicist's median time for each CPT code
- Shows the maturity of IMRT and the shift from point-based to volume-based brachytherapy
- Do not reflect the recent community adoption of SBRT

Table 5C. Median QMP Total (Non-Procedural and Procedural) Time* (in Hours) for Surveyed Radiation Oncology Physics Services

CPT Code	Procedural Description	Abt I [†]	Abt II [†]	Abt III [†]	Abt IV [†]
77295	Therapeutic radiology simulation-aided field testing	NA	1.06	1.09	1.00
77300	Basic dosimetry calculation	0.63	0.56	0.55	0.65
77301	IMRT Treatment Planning	NA	5.53	4.53	2.85
77305	Simple isodose plan	0.82	0.54	0.69	0.87
77310	Intermediate isodose plan	0.93	0.83	0.78	0.86
77315	Complex isodose plan	1.15	0.83	0.78	1.15
77321	Special teletherapy port plan	1.21	1.06	1.07	2.63
77326	Simple brachytherapy isodose plan	2.13	1.20	2.52	3.00
77327	Intermediate brachytherapy isodose plan	2.45	1.90	2.70	3.15
77328	Complex brachytherapy isodose plan	3.87	3.18	4.78	5.60
77331	Special dosimetry	2.76	1.81	2.06	2.60
77332	Simple treatment device	0.11	0.17	0.13	0.51
77333	Intermediate treatment device	0.30	0.36	0.34	0.79
77334	Complex treatment device	0.34	0.30	0.24	0.75
77336	Consulting medical physics consultation	1.50	1.50	1.60	0.75
77338	Multileaf Collimator for IMRT	NA	NA	NA	1.64
77370	Special medical physics consultation	4.00	5.60	3.45	3.00
77785	High Intensity Brachytherapy; 1 Dwell Position	NA	NA	NA	1.60
77786	High Intensity Brachytherapy; 2 to 12 Dwell Positions	NA	NA	NA	2.00
77787	High Intensity Brachytherapy; Over 12 Dwell Positions	NA	NA	NA	3.00

* Extreme high outliers for procedural time for these codes in 2014 were excluded from analysis.
† Abt I (1995), Abt II (2005), Abt III (2007), Abt IV (2014)
‡ Extreme high outliers for procedural time for these codes in 2014 were excluded from analysis.

Abt IV, 2015

ACR data



- High-level view of actual staffing levels in accredited clinics, stratified by practice setting

H1 Hospital based, 600 or more patients **F1** Freestanding, 600 or more patients
H2 Hospital based, 201-599 patients **F2** Freestanding, 201-599 patients
H3 Hospital based, 200 or fewer patients **F3** Freestanding, 200 or fewer patients

The following table shows selected personnel ratios for each site and stratum in which the facility falls, and the corresponding data. This illustrates how the facility compares to similar accredited facilities and the summary data of all accredited facilities.

Ratio	H1	ACR Accredited Facilities
New patients (617)/FTE radiation oncologist (2.2)	272	208
New patients (617)/FTE physicist (2.875)	297	256
New patients (617)/FTE dosimetrist (2.8)	314	259
New patients (617)/FTE radiation therapist (7.8)	100	82
FTE radiation therapist (7.8)/treatment units (2)	3.1	3.1
New patients (617)/treatment units (2)	303	226

Comment:

Ratio	H2	ACR Accredited Facilities
New patients (492)/FTE radiation oncologist (1.6)	222	208
New patients (492)/FTE physicist (2.2)	256	256
New patients (492)/FTE dosimetrist (2.95)	255	259
New patients (492)/FTE radiation therapist (6.6)	82	82
FTE radiation therapist (6.6)/treatment units (2)	2.9	3.1
New patients (492)/treatment units (2)	225	226

Productivity?

- Roughly 200-300 new patients annually per FTE physicist, dosimetrist and radiation oncologist in the US
- Why the seemingly low productivity, when we all feel overworked?

A different approach

- Define a comprehensive set of treatment sites / categories
- Map the entire workflow
- Involve the full clinical team to determine the average time spent by each functional area on each process step, for each treatment site / category
- Identify factors with a strong effect on task time (e.g. software limitations, staff availability)
- Perform the evaluation in several institutions in different geographic regions

A different approach

- Work in progress at:
 - Beth Israel Lahey Health (Boston, MA)
 - Yale Univ (New Haven, CT)
 - Northwestern (Warrenville, IL)
 - Loyola Univ (Maywood, IL)
 - Karmanos Cancer Ctr (Detroit, MI)
 - Univ Washington (Seattle, WA)

A different approach

Treatment Categories:	Common process sub-steps
External Beam - Conformal	1 Referral and Consultation Receive referral and schedule consultation Obtain medical records relevant for consultation Review of medical history prior to consultation Consultation with patient Documentation of consultation and recommendations
External Beam - IMRT	
External Beam - Online Adaptive	
External Beam - TBI Single Fraction	
External Beam - TBI Multi Fraction	
Electrons - Definitive	2 Simulation MD order for simulation Review simulation order and prepare for simulation Simulation procedure Documentation of simulation MD directives for treatment planning
Electrons - Boost	
Electrons - Total Skin	3 Treatment Planning Review medical record (MD directives, simulation notes) Import data sets needed for planning Image registration Contouring (targets, OARs etc) Dosimetric treatment planning (technique, optimization) MD review/approval of plan(s) Complete plan checklist, documentation, data export
SBRT - Lung	
SBRT - Abdomen	
SBRT - Pelvis	
SRS/SBRT - Spine	
Cranial SRS - Linac Single Target	
Cranial SRS - Linac Multi Target	
Cranial SRS - GammaKnife	
LDR Brachy - Prostate Seed	
IORT	
HDR Brachy - GYN - Vag Cylinder	4 Pre-Treatment QA Physicist review - plan vs MD intent Physicist review - technical Physicist review - other Dry run / measurement based QA Therapist review and setup instructions
HDR Brachy - GYN - T&R T&O	
HDR Brachy - GYN - Interstitial	
HDR Brachy - Prostate	5 Treatment Delivery and Management Prepare treatment room for patient Treatment delivery session (per fraction) Treatment delivery documentation On-treatment patient management Treatment completion and follow-up plan
HDR Brachy - Bronchial/Esophageal/Hepatobiliary	
HDR Brachy - Skin flap	
HDR Brachy - Skin - Solid Applicator	

A different approach



Snapshot from SBRT Abdomen category for one institution

NUMBER OF TREATMENT FRACTIONS:		TREATMENT CATEGORY:		SBRT - Abdomen							
5		Date of analysis: (Date or date range)									
TOTAL AVG PROCEDURAL TIME (min):				2317							
Step Number	Process Map Step Name	Sub-Step Number	Relevant technologies/systems	Process issues/limitations	Average sub-step time (min)					Total time for sub-step (min)	
					MD	RS	RTT	Delim	Phys		Stgy Staff
2 Simulation					Step Time Totals					260	
	MD order for simulation	2.0		Scheduling sim	20					15	35
	Review simulation order and prepare for simulation	2.1	EPIC, ARIA	Clarifications (email threads RTT to MD)	15	20	25				60
	Simulation procedure	2.2	EPIC, ARIA, RPM?	Motion management decision tree - Inhale BH, Exhale BH, Gated	15	25	80		20		120
	Documentation of simulation	2.3	ARIA	Time spent to schedule patient for # of treatments	3		40				38
	MD directives for treatment planning	2.4	ARIA								7
		2.5	ARIA								7
3 Treatment Planning					Step Time Totals					830	
	Review medical record (MD directives, simulation notes)	3.0			95	0	0	700	35	0	830
	Import data sets needed for planning	3.1	ARIA	Ambiguity in MD directives re: imaging studies to register					15		15
	Instate registration	3.2	ARIA, Philips PACS	Multiple imaging studies to register					30		30
	Contouring (targets, OARs etc)	3.3	Eclipse	Delays in MD contouring of GTV/CTV; lack of consistency between MDs in PTV generation/review	5			35	5		45
	Document treatment planning (technique, optimization)	3.4	Eclipse, templates	Liver: iterative process to optimize Veff/NTCP	60			220	10		290
	MD review/approval of plan(s)	3.5	Eclipse	Frequent delays in MD review of plans, off-site communication delays				300	20		320
	Complete plan checklists, documentation, data export	3.6	Eclipse, Excel summary tables	Manual data transfer for dose summaries	30				10		40
		3.7							90		90

Preliminary results



- Significant variation in resource use between institutions
- Most significant factor appears to be physician conventions and availability, not technology
- Automation tools appear to be the second-most impactful factor, reducing process time in institutions that have deployed a high level of automation

Opportunities

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- The CMS Alternative Payment Model may create an incentive for physicians to change practice conventions with a focus on process efficiency
- Standardization can lead to better efficiency, but only if the physicians are supportive
- Automation (when appropriate) can improve efficiency, but requires capital investment (or higher operating cost)