

### Outline of Talk

- Six Sigma Concepts
- PET Patient Dose reduction
- CT Patient Dose reduction positioning and Z axis coverage
- Fluoroscopy Lowering Patient Skin Dose
- Questions

CLINI

### W. Edwards Deming

- Taught engineering, physics in the 1920s, finished PhD in 1928
- Met Walter Shewhart at Western Electric
- Long career in government statistics, USDA, Bureau of the Census



W. Edwards Deming, 1900 - 1993

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### W. Edwards Deming

- Deming was asked by Japan to lecture on statistical quality control to management
- Japanese adopted many aspects of Deming's management philosophy
- Deming stressed "continual never-ending improvement"
  - "If I had to reduce my message for management to just a few words, I'd say it all had to do with reducing variation". (Deming, as quoted in *The Deming Dimension*, Henry R. Neave (SPC Press, 1990), p. 57)
- Deming lectured widely in North America during the 1980s

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### Deming energized "Statistical Thinking"

- Integral aspect of Six-Sigma (3.4 per million)
- · Six Sigma is a 'goal' not often achieved!
- Fundamentally different from Statistical Methods
- The definition is broadened to include:
  - Operations Research tools
  - Discrete event "Simulation"
  - Other elements of 'lean process'

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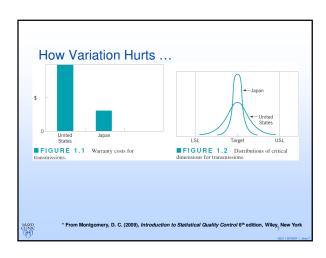
\*ASQ Statistics Division, <a href="http://www.asqstatdiv.org/stats-everywhere.htm">http://www.asqstatdiv.org/stats-everywhere.htm</a>

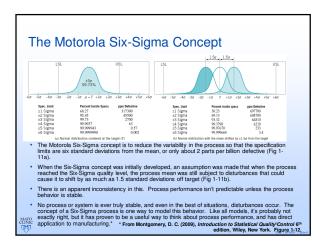
### **Defects Per Million Opportunities**

Sigma	DPMO
2	308770
2.25	226716
2.5	158687
2.75	105660
3	66811
3.25	40060
3.5	22750
3.75	12225
4	6210
4.25	2980
4.5	1350
4.75	577
5	233
5.25	88
5.5	32
5.75	11
6	3.4

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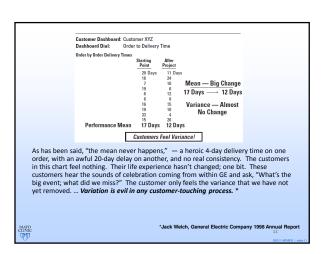
### The Generations of Six Sigma • Generation I • Focus on defect elimination • Motorola, 1987-1993 • Generation II • Focus on cost reduction • GE, Allied Signal/Honeywell, 1994-1999 • Generation III • Focus on value creation • DuPont, 2000-present

### **Process Variation**

- · Variation is present in all processes and every aspect of the workplace
- Excess variation reduces process performance, decreases customer satisfaction, and has a negative impact on the bottom line
- Applies to all aspects of a business
- Statistical methods, an integral component of six sigma, are useful in shifting the process target to the desired level and reducing the variation around this target



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### Patients feel the variation!

- Too long Waiting for their exam
- Lack of proper prep means waiting, poss rescheduled exam
- Repeated exam due to xyz
- Multiple x-ray exams due to lack of available priors
- Poss need of follow up exam due to confidence – due to IQ?



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### Why "Quality Improvement" is Important:

- Patient goes for Out Patient Radiology exam: order, transport, waiting room, exam prep, tech/device performance, x-ray room availability, image quality, interpretation, communication to clinician.
- The patient experience has 10 components is 99% okay?

For a single exam, the probabilty for all componets being good : P(single exam good) =  $0.99^{10} = 0.9044$ 

If we have 4 exams per hour, the probability that all exams are good in an hour is:  $P(all\ exams\ good\ in\ an\ hour)=0.9044^4=0.6690$ 

For one day, suppose the working hour is from 6:00 am - 6:00 pm, i.e. 12 hours per day, so all exams are good during one day is:  $P(all\ exams\ good\ in\ a\ day) = 0.6690^4 = 0.008$ 

If we improve the probability from 99% to 99.9%, things will be big different:  $P(single\ exam\ good)=0.999^{10}=0.99$   $P(all\ exam\ good\ in\ an\ hour)=0.99^4=0.9607$   $P(all\ exam\ good\ in\ a\ day)=0.9607^{12}\ \buildrel{0.6180}{}^{+}$ 

### Propagation of Error

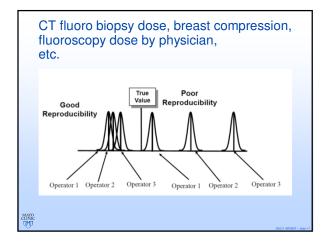
- -repeatability of the exam
- -reproduced with diff techs/equipment/rads

$$\sigma^2_{\text{Measurement}} = \sigma^2_{\text{Repeatability}} + \sigma^2_{\text{Reproducibility}}$$

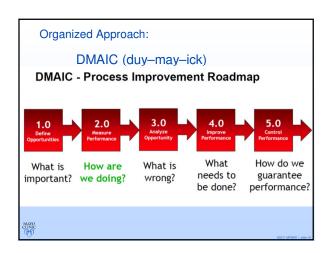
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## Repeatability (i.e. back to back Ca Scores, bone density, kVp 4X, etc) True Value Poor Repeatability Mean Mean

# Reproducibility: Different techs, devices, patients... Different Quality? Reproducibility • The variation that results when different conditions are used to make the measurement: - different operators. - different set up procedures, maintenance procedures, etc. - different parts. - different environmental conditions. • During a longer period of time.



### Focus of Six Sigma is on Process Improvement with an Emphasis on Achieving Significant Impact • A process is an organized sequence of activities that produces an output that adds value to the organization • All work is performed in (interconnected) processes • Easy to see in some situations (manufacturing) • Harder in others • Any process can be improved • An organized approach to improvement is necessary • The process focus is essential to applying Six-Sigma methods



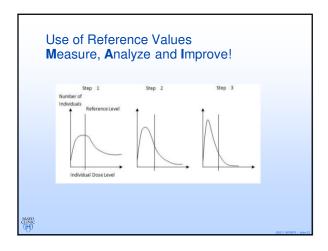
### "D'efine the Goal — What is important! (you are what you measure!) Project Charter – Admin Directive (like an internal contract with yourself) Problem Statement Goal Statement In/Out of Scope Team & Time Commitments Timeline / Milestone Estimate Financial Benefits Risks, Constraints & Compliance Issues Identified

### The Primary Six Sigma Tools

- Process map
- Cause and effect analysis
- Measurement systems analysis\*
- Capability study\*
- Failure mode and effects analysis
- Observational study (regression)\*
- Designed experiments\*
- Control charts and out-of-control-action-plans\*

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### **General Comments**

- One doesn't really achieve Six Sigma
- Informatics with control charts are enormously helpful
- Shining a light by sharing data is very useful!
- Change can be difficult but fun!
- · Leadership is key: drive out fear!

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It is About People
There is No Such Thing as Operator Error

It is PROCESSES – not PEOPLE that Fail.

This maps to one of Deming's 14 Points for Management:
'DRIVE OUT FEAR'.

Focus on Processes implies that people are not accused, but rather, that they are able to investigate processes and be "part of the solution."

Introduced in the solution.

Attraction of the solution.

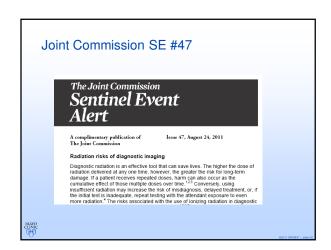
Attraction of the solution.

Attraction of the solution.

The solution of the solution.

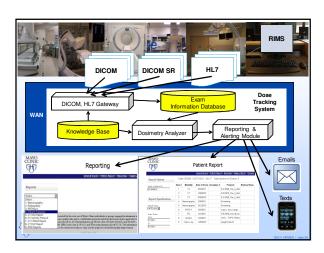
Attraction of the solution.

The solution of the solution.



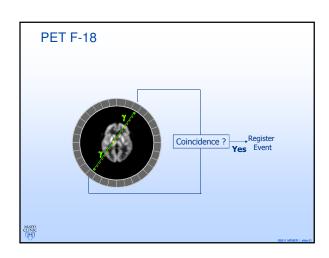
### How to determine if doses are 'out of range' (reproducible)? Right dose 8. Investigate patterns outside the range of appropriate doses. Track radiation doses from exams repeated due to insufficient image quality or lack of availability of previous studies to identify the causes. Address and resolve these problems through education and other measures.<sup>4</sup>

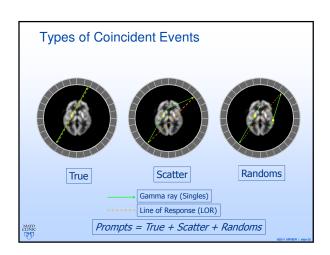


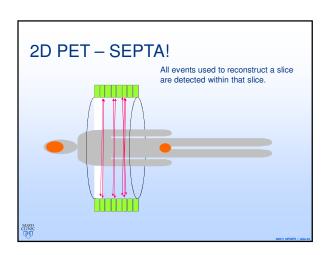


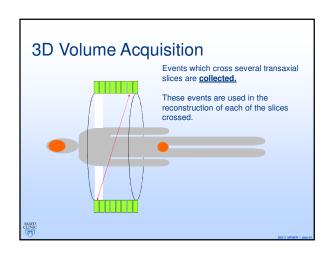


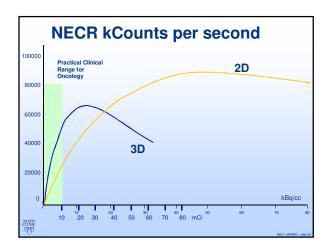












Why wouldn't one lower dose from 15-20 to 10 mCi (or lower) for 3D?

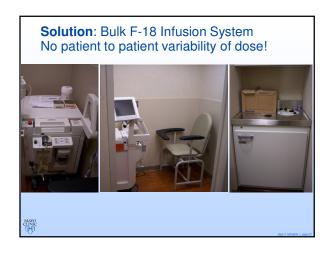
• What if patient is late?

• What if patient is early?

• What if patient has low uptake?

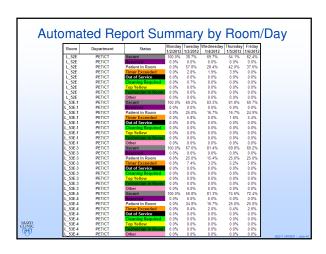
• What if patient is non-compliant?

Variation of time/dose has greater effect with smaller injected dose!













### Six Sigma Results

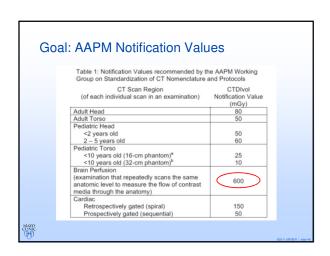
- · Variation in administered dose removed!
- Variation in 'uptake time' removed!
- Variation in transport uptake removed!
- These are 'monitored'!
- Dose is LOWERED!
- Patients still provide unpredictable variation

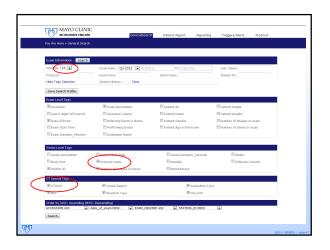
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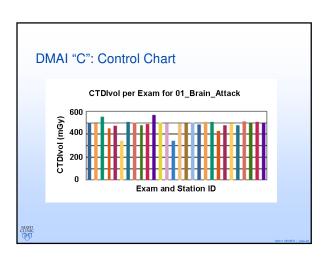
Variability still present!
PET Muscle uptake
(variability of counts in lesions)

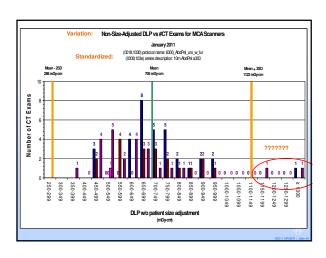
#2. CT Dose Index Reduction

| State | Comparison | Compa





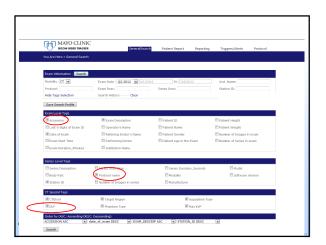


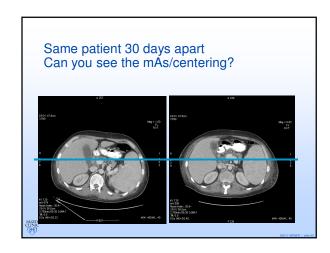


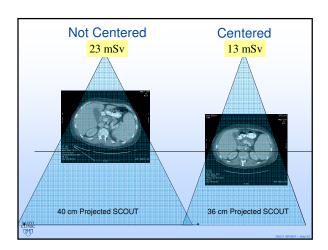
### Analyze - Why Variation of DLP?

- Really Large Patient?
- Really Tall Patient?
- Elevated CTDIvol prescription?
- Other cause(s)?

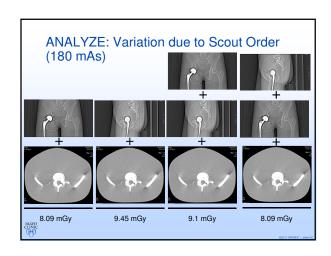
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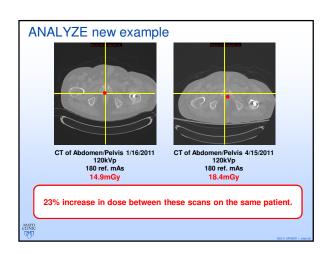




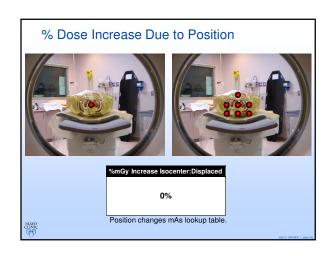


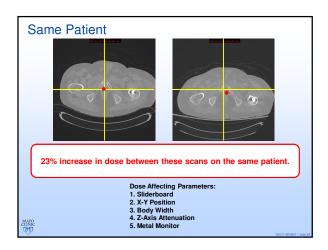
Variation in DLP seen with variation in centering

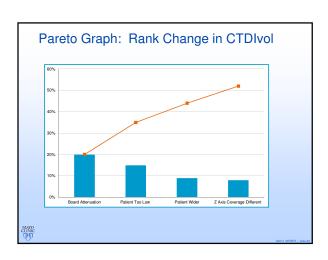




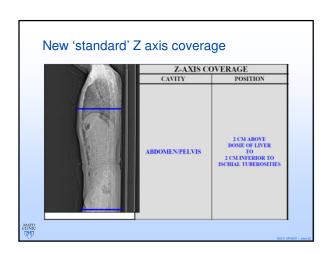


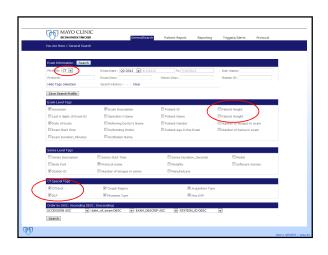


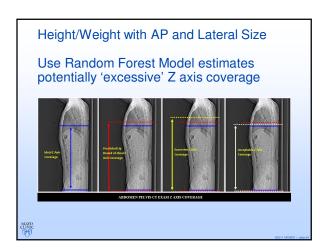












### Six Sigma Routine Abdomen-Pelvis

N= 300+ pts	Overscan
superior	1 cm
inferior	.4 cm

Top 10 Overscans		
Superior (cm)	Inferior (cm)	
6.3	11	
4.5	7.4	
4.2	6.5	
4.2	5.3	
4.2	4.2	
4.2	3.8	
3.9	3.5	
3.9	3.2	
3.6	3.1	
3.6	2.9	

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# OK to exclude lung bases, just include colon Good scan coverage

### CT Colonography

N= 20 pts	Overscan
superior	6.4 cm
inferior	2.3 cm



Top 10 O	verscans
Superior (cm)	Inferior (cm)
22.12	9.5
13.6	8
9.1	6.5
8.3	4.2
8.3	4.6
8	2.6
7.9	2.6
7.5	2
5.9	2
5.6	1

### Six Sigma Results

- Standardize Protocol Names
- Standardize CT's Techniques
- Standardize CT Radiograph
- Standardize Patient Centering
- Standardize Z Axis coverage
- Control Charts

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#3 Six Sigma DMAIC with Fluoroscopic Procedures



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### **NEW NORMAL!**

- New arterial and endoscopic procedures save open surgery!
- Patients are having multiple episodes of fluorsocopy
- 18% of currently scheduled patients have had more than 1 fluoroscopy!
- Patients are bigger
- Most fluoroscopy is outside of Radiology

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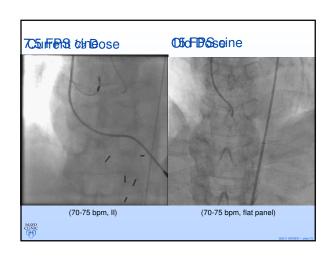
Technical vs Behaviorial

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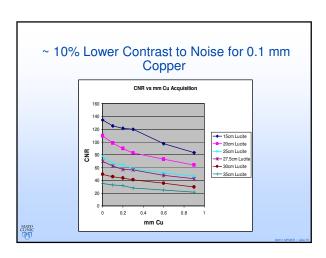
### 5 ALARA Technical Tasks for reproducibility

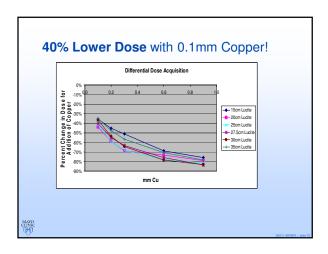
- Standardize Protocol Names!
- Standardize Fluoro/Acquistions!
- Default with Low(est) Fluoro pulse rate?
- Default with Low(est) DSA/Cine frame rate?
- Default with Low(est) dose per pulse?
- Always use Copper (0.1mm is 40%!)

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### Use at least 0.1 mm Copper!

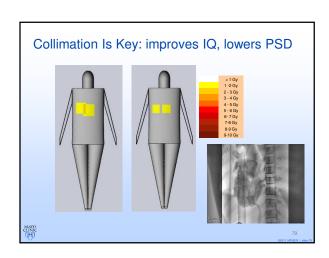
- Every fixed room without exception
- Every protocol!!!! (especially obese pt technique!)
- Portable C-arms (check with vendor)
- ALARA -100% exams with copper.

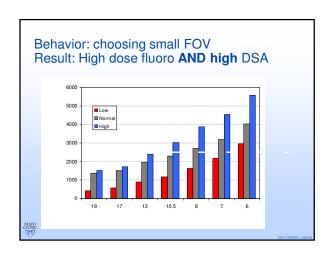
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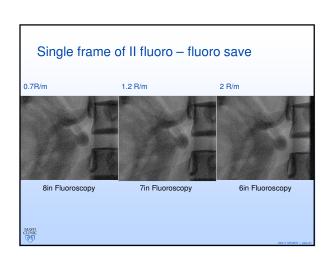
### 8 ALARA Behaviors for reproducibility

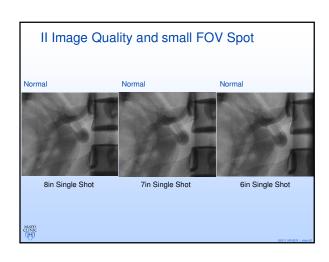
- Proper collimation
- · Minimize use of Hi Mag
- Return to Normal FOV Fluoro prior to DSA
- Use of Fluoro Save (with LIH)
- Optimize patient positioning
- Table distant from tube
- DSA and Tap Lightly
- Announce cumulative Gy levels

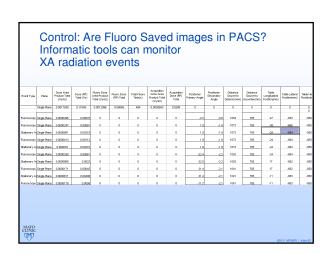
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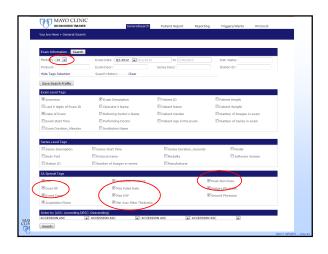


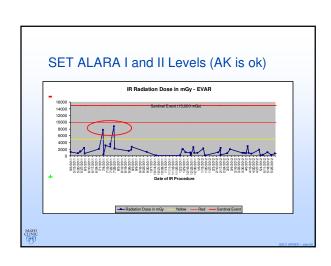


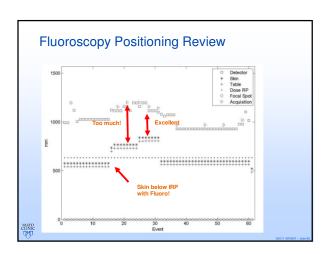


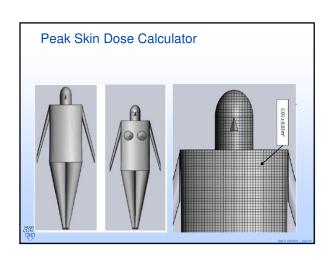


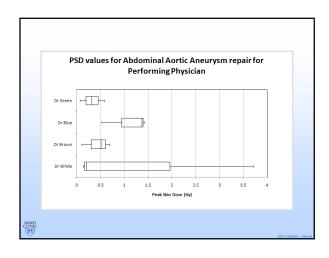












Fluoroscopy Service	OLD Exposure Rate	CURRENT Exposure Rate
GI Endoscopy/ERCP	3 ½ Pulses per second	3 ½ Pulses per second
Urology	15 Pules per second	3 1/2 Pulses per second *
IR Room 1 Radiology IR Room 1 Vascular IR Room 1 DSA Aorta, C-E	10 pulses per second 10 pulses per second 4 Frames per second	7 ½ Frames per second * 7 ½ Frames per second * 2 Frames per second **
IR Room 2 Radiology IR Room 2 Vascular IR Room 2 DSA Aorta, C-E	15 Frames per second 15 Frames per second 4 Frames per second	7 ½ Frames per second * 7 ½ Frames per second * 2 Frames per second **
Cardiac Cath Rm 2 and 3	15 Pulses persecond FLUORO 15 Fr/second CINE	7 ½ Pulses per second FLUORO 7 ½ Fr/second CINE **
Electrophysiology Lab Venograms	15 Fr/second FLUORO 30 Fr/second CINE	4 Fr/second FLUORO * 4 Fr/second CINE ***

### Thank You!

- Six Sigma is a way of problem solving
- DMAIC
- Drive out variation measure reproducibility
- Processes are the problem, not people!
- Team effort

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