Opportunities and challenges with remote supervision

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Outline

• Limitations of remote supervision
• Safety culture and standardization of processes & documentation
• Peer review and F2F interaction
• Standards & accreditation
• Communication / technology
Limitations

• Experience & competence of supervised individual – limit scope of services (Dan)
• Supervisor’s availability – familiarity with practice environment
• Program development
• Managing the unexpected
Opportunities

• Bring expertise & standards to underserved clinics
• Connection to a larger group → scope & quality
• Role/value of medical physics services
Safety culture

- Open, freely flowing exchange of information / concerns / near-miss events
- Empowered to stop the process
- Seeking a second opinion
Standardization

- Provides clear guidance to on-site staff
- Enables more effective remote review of work
- Assists in verifying competence
Peer review / F2F interaction

- Supervisor has to observe work in the context of the practice environment
- Encourage open dialogue between stakeholders
- Validate quality of work – identify gaps
Standards / accreditation

- Shared expectations & commitment
- External review & validation
- Consistency with national practice guidelines
• Communication with clinic administration and medical leadership is crucial
• Provide copies of peer reviews, annual program reviews etc to admin / MDs
• File sharing and real-time computer sharing technology